

ICT SCRUTINY WORKING PARTY

North West Leicestershire

Scrutiny

Committed to Improvement

Senior Scrutiny Officer: Keith Gordon (01530
454538)

Next meeting: 6.00 p.m. on 20 JANUARY 2011

Venue: Council Chamber, Council Offices, Coalville

The Monitoring Officer would like to remind members that when they are considering whether the following items are exempt information under the relevant paragraph under part 1 of Schedule 12A of the Local Government Act 1972 they must have regard to the public interest test. This means that members must consider, for each item, whether the public interest in maintaining the exemption from disclosure outweighs the public interest in making the item available to the public.

AGENDA

Item	Page
1. APOLOGIES FOR ABSENCE	-
2. DECLARATION OF INTERESTS	-
Members should remember that under the Code of Conduct, in declaring an interest, you should make clear the nature of that interest; whether it is 'personal' or 'prejudicial'.	
3. ACCESS TO ICT SYSTEM	3
Discussion relating to Members' reports of difficulties accessing the council's ICT system remotely.	
Attended by Phil Clark, ICT Manager Councillor J Legrys has agreed to attend to give oral evidence.	

Circulation:
Councillor C Andrews
Councillor G Jones (Chairman)

Councillor N Smith
Councillor D Stevenson

Written Evidence

1 *Email received from Councillor G Allman*

“No problems that are not sorted by the IT dept and non that keep re-occurring.”

G Allman

2 *Email received from Councillor R Bayliss*

“I make fairly limited use of the system: my Council e-mails are all forwarded to my own equipment and I am aware of no problems.”

R D Bayliss

3 *Email received from Councillor M Blain*

“I access the system on a regular basis for Webmail which I find easy and simple to do. All you need for this is your username and the token code.

I've long since given up accessing anything else as the password rules are too strict and I can never remember which letters are capitals, lowercase etc.

Hope this helps!”

M Blain

4 *Email received from Councillor C Bowley*

“I would just like to say that I have not had any problems lately although an issue I did have last year with my RSA key was resolved quickly by the IT team. I would also like to add that since the Council enabled us to connect to our council email through webmail this has really helped me and made my role as a Councillor easier and more effective when I am out and about.”

C Bowley

5 *Email received from Councillor F Fenning*

“I have never accessed the Council system as I cannot, or have not seen the point. I have email re-routed to my home computer. I have assumed that I am missing out on something special but have not been motivated by any good reason to use the system. This is out of pure ignorance so it may help new members in May 2011 to be guided through the purpose in accessing the main system.”

F Fenning