

NORTH WEST LEICESTERSHIRE DISTRICT COUNCIL

CABINET – 21/09/2010

Title of report	QUARTER 1 PERFORMANCE MANAGEMENT REPORT
Key Decision	a) Financial - No b) Community - No
Summary end of year Cabinet report.	Councillor Annette Bridges 01530 564645 annette.bridges@nwleicestershire.gov.uk
Contacts	Chief Executive 01530 454500 christine.fisher@nwleicestershire.gov.uk Corporate Director 01530 454520 alan.davies@nwleicestershire.gov.uk Head of Service Transformation 01530 454579 louise.bennett@nwleicestershire.gov.uk
Purpose of report	This is the performance report for the first quarter (April to June) of 2010/2011. The report provides members of the Cabinet with information on the performance and progress made against the Council Delivery Plan objectives, targets and National Indicators (NIs).
Reason for Decision	The Q1 Performance Report is provided for Member information in order for them to effectively manage the organisation's performance
Strategic aims	The report addresses performance against all of the Council's Strategic Aims
Implications:	
Financial/Staff	The report contains summary performance data on financial management and staff management.
Link to relevant CAT	The report links to the work of all of the Corporate Action Teams
Risk Management	Risk management is applicable to all areas of the Council's statutory duties and service provision, and forms an important element of good governance. The strategic risk register is currently

	being updated.
Equalities Impact Assessment	Equality Impact Assessments to be undertaken during 2009/10
Human Rights	No direct implications
Transformational Government	No direct implications
Comments of Head of Paid Service	No direct implications
Comments of Section 151 Officer	The report is satisfactory
Comments of Monitoring Officer	The report is satisfactory
Consultees	Corporate Leadership Team has been consulted on this report. Overview and Scrutiny Committees
Background papers	(1) Council Delivery Plan 2010 – 2014 (2) Change Control Documents <i>Hard copies of each of the above are held by the Service Transformation Unit – Room No. 1</i>
Recommendations	THAT THE CABINET: RECEIVES AND COMMENTS ON THE QUARTER 1 PERFORMANCE REPORT.

1.0 Performance Summary

1.1 Performance against the Council Delivery Plan

- 1.1.1 At Quarter 1 the report indicates that the authority is 17% on track against its outcome measures that are reported on a quarterly basis, with 72% unknown until 2010/11.
- 1.1.2 Performance against action measures that are reported on a quarterly basis shows 37% green (on track), 59% not known until 2010/11 and 4% red (not on track at end of Q1).
- 1.1.3 The performance of the indicators is in direct relation to that of the Quarter 1 milestones 79% of which have been completed, with the remaining 21% on target to be completed.
- 1.1.4 The following performance summaries highlight activity that has been taking place within the services that contributes both to the Council Delivery Plan priorities and the wider operational work that takes place within the Council.

1.2 Community Performance Summary

1.2.1 The quarter 1 report indicates strong progress across all Directorate Services. All the key milestones in the high level Council Delivery Plan actions are on-track or under control. Performance against service SMART Plan actions and performance indicators is also very strong as summarised in Appendix 1.

1.2.2 Some of the key progress and performance up-dates are summarised below:

- Q1 has seen the approval of the new Allocations Policy and Housing Needs Bands, an important pre-requisite for the implementation of Choice-based lettings later this year.
- The team has also taken part in the first of two workshops relating to the Housing Strategy review with a view to producing a high level Action Plan that will inform future work required.
- There has been a significant increase during Q1 in the number of homelessness prevention cases approaching the council and the number of homeless declarations taken - both up by 40% and **350%** respectively on the previous quarter – a real indication that the recession is now starting to bite in NWL. There were 8 households in temporary accommodation on 30 June but continued proactive management of these has kept B & B costs @ 45% below maximum target spend. However, future performance may be adversely affected if the upward trend in numbers approaching the Council continues.
- Work on site regarding the 2009/10 Housing Planned Investment Programme has been successfully completed, and a value for money review will be completed by Savills during Q2. Procurement of the 2010/15 programme will follow once the recommendations from the Savills report are known.
- Our response to the Governments consultation on HRA reform was submitted by the deadline, following consideration at Cabinet and Full Council. We are now awaiting

the outcome of the consultation exercise which is expected to form part of the Comprehensive Spending Review announcement in October.

- 9 out of 10 of the Tenants Top Ten performance indicators achieved target levels.
- Q1 has been a very busy quarter with a high number of Cultural & Civic Events including the bi-annual Picnic in the Park (7,000 attendees), Battle of the Bands (6 Youth bands and 1,000 attendees) and new town centre based Brass Fest. The Civic Ball/Green Footprints Awards, St Georges Day and Ashby Arts Festival were also successfully delivered in partnership and attracted external funding.
- The Sport & Physical Activity team had another successful Area Youth Games with 3 first places; Active Together have seen a big uptake in dance related activities especially the new Zumba dance craze! The Sport Relief Mile was held at Sence Valley, a new Try a Tri event was initiated and the Back to Sport sessions are very busy. The new £90,000 Thringstone Bowls Club pavilion has been formally opened and the £400,000 Thringstone Miners Social Centre redevelopment project close to agreement.
- Children & Young People team have overseen the opening of the Ellistown and Urban Forest Park (Coalville) Play builder sites and the installation of a new Youth Shelter at Hood Park, Ashby. The Youth Council is reforming under the banner of YTalk and locality forums developing using social networking. Whitwick Youth Club is nearing completion in Whitwick Park and building works commenced on a new Ashby Woulds Youth Centre.
- The crime and ASB dashboards for Leicestershire indicate crime and incident levels to be below target at Q1.

1.2.3 Attendance Management continues to be a focus, with a Directorate absence rate of 1.7 days, and an overall Council rate of 1.81 days. This is higher than the same period last year and pro-active management on long term cases, along with short term back to work interviews are in place.

1.2.4 The financial summary at Q1 is positive; Directorate spend is within budget, and the Leisure Centres trading account is showing a slight surplus

1.3 Corporate Performance Summary

1.3.1 Overall, general performance within the Directorate remains good

1.4 Environment Performance Summary

1.4.1 Performance across the Directorate is good at quarter 1. Only one indicator attached to priority outcomes is currently showing as red, whilst all others are on track.

1.4.2 Within the Street Management service, the majority of milestones are identified as green. The amount of waste recycled (NI192) is projected to be below target and this can be attributed to a very significant fall in the amount of paper recycled, probably a

consequence of the recession, as well as a significant reduction in garden waste collected.

- 1.4.3 In Place Shaping, work on the LDF are now back on track after being held in abeyance for much of last year due to problems associated with the River Mease SAC. The River Mease issue continues to affect the performance on the determination of planning applications however. In addition, the number of Building Control applications received is below target and the impact of this on income levels, as-well as development control applications will need to be monitored closely throughout the year.
- 1.4.4 The Environmental Health Service performance has been excellent this Quarter. One area of significance is in respect of decent homes which show 133 additional decent homes in the private sector have been provided this quarter against a target of 100.
- 1.4.5 Sickness at quarter 1 is at 2.15 days per FTE. This is below last year's quarter 1 performance and is contributing to the overall Council performance at 1.81 days per FTE and is projected to be well below the target of 8 days per FTE.
- 1.4.6 Both the Environmental Health and Street Management services are currently projected to be underspent at the end of the year, whilst Place Shaping is showing a projected overspend, largely attributable to the reduction of income. It is important however to recognise that the Place Shaping income does not follow a regular pattern and can fluctuate significantly between each quarter.

2.0 Management of Absence

- 2.1 The average of 1.81 days lost per Full-Time Equivalent (FTE) meets the quarter 1 target of 1.81 days per FTE (annual target 2010/2011 7.25 days per FTE). The continued proactive management of all sickness absences continues to make a valuable contribution to the management and control of sickness absence.
- 2.2 The sickness rate (as shown in **Appendix 2**) has been calculated as the current average at the end of the first quarter, based on the average number of Full-Time Equivalent (FTE) staff in post. The average number of FTE in post has been calculated using the average of the FTE at the end of quarter four 2009/2010 and the average FTE at the end of quarter one 2010/2011. This provides the most up to date management information and is in line with the calculation previously used in the statutory BVPI.
- 2.3 The 2010/11 end of first quarter performance average of 1.81 days lost per FTE compares to the 2009/10 quarter one performance average of 1.68 days lost per FTE, a slight increase of 0.13 days per FTE. This is due to an increased number of staff being absent due to operations and post-operation recovery.
- 2.4 The total number of days absence in the first quarter equate to 189.64, an increase of 92.45 days compared to the first quarter 2009/2010.
The continued proactive management of all sickness absences with Human Resources support is vital to maintain the control and further reduction in days lost per FTE due to sickness absence. The performance figures continue to demonstrate the longer term effect of implementing the effective proactive management of sickness. This will be continued during the 2010/2011 performance year.

3.0 Financial Performance

3.1 General Fund

3.1.1 **Appendix 3** shows that General Fund is expected will be some £60,000 under spent and £234,000 will remain in the Contingency Fund. At this point the projected position on GF is generally satisfactory

Projections of the main Income streams are below:

	Total £	Profile to Q1 £	Annual Budget £	Forecast Outturn £	Variance £
Car Parking	137,282	143,548	532,200	508,080	24,120
Recycling	183,180	150,585	795,000	852,000	-57,000
Development Control Fees	69,008	91,066	722,900	672,900	50,000
Trade Refuse	152,089	163,500	325,660	307,000	18,660
Coalville Market	37,271	37,273	140,000	139,995	5
Licensing	81,833	43,063	218,550	249,182	-30,632
Building Control	50,509	61,828	224,000	182,992	41,008
Land Charges	32,199	38,699	137,340	124,273	13,067
Industrial Unit Rents	370,717	319,570	319,570	371,890	-52,320
Investment Income	29,778	10,833	130,000	150,000	-20,000
Leisure Centres	307,203	480,000	1,921,500	1,921,500	0
	1,451,069	1,539,965	5,466,720	5,479,812	-13,092

3.1.3 Given that economic recovery is very slow these main income streams will be continue to be carefully monitored throughout 2010/2011.

3.2 Special Expenses

3.2.1. Special Expenses are shown at Appendix 3 and the current forecast is an over spend of some £12,500. Some £10,000 is due to loss of income. This is a relatively significant overspend on Specials. However, balances stood at almost £65,000 at the beginning of the year and should the position not improve then the deficit could be funded from balances.

3.3 Housing Revenue Account

3.3.1 The Housing Revenue Account is shown at Appendix 3 and the current forecast is a surplus of some £415,000. This is slightly more than the original Budget of £350,000. This additional favourable variance is due increased forecast Rent Income of £63,000 arising from reduced void levels and increased re-lets at target rent levels

3.4 Capital

- 3.4.1. Key areas of the capital programme are private sector improvement grants and improvements to the housing stock. Please refer to Appendix 4
- 3.4.2 This year's Private sector Improvement programme has a Budget of £1,250,000 and which is largely made up of Disabled Facilities Grant of £218,000 and Regional Housing Board Grant of £440,000 and brought forward balances of £320,000. Current indications are the improvement programme is on target.
- 3.4.3 With regard to the housing stock £630,000 worth of improvements has already been incurred, and the forecasted outturn is same as the Budget at £5.6m.

3.5 Value for Money Savings

- 3.5.1 The value for money savings are shown separately in the Monitoring reports. As at period 3 the savings are some £44,000 (saving in one post (£15,500) and increased income From Charnwood (£29,500) in relation to Shared services in Communication.







3.6 Treasury Management



- 3.6.1 During the first quarter of 2010/11, the Council made two major investments - £5m was invested with the Nationwide Building Society and £3m was invested with Lloyds TSB. A complete report of all Treasury management activity will be reported to the Corporate Scrutiny.

4.0 Local Area Agreement (LAA) Indicator Update

4.1 The table below provides details of PI's that are reported to County Council every quarter.

The purpose of this reporting is for the Leicestershire Together Partnership to assess its current performance against the LAA2 indicators.

Performance Indicator	2010/11		
	Target Q1	Actual Q1	Status
NI008 - Adult participation in sport (Annual)	County Reports		
NI154 - Net additional homes provided. (Annual)	202 (Annual)	Q4	N/A
NI155 - Number of affordable homes delivered (gross) (Quarterly)	9	13	
NI156 - Number of households living in temporary accommodation (Quarterly)	2	5	
NI157a - Percentage of planning applications determined within 13 weeks for major applications	60%	50%	
NI157b - Percentage of planning applications determined within 8 weeks for minor applications	85%	63%	
NI157c - Percentage of planning applications determined within 8 weeks for other applications	90.0%	86.5%	
NI158 - % non-decent council homes (Annual)	48% (Annual)	Q4	N/A
NI159 - Supply of ready to develop housing sites (Annual)	50% (Annual)	Q4	N/A
NI160 - Local authority tenants' satisfaction with landlord services (Quarterly)	77% (Annual)	Q4	N/A
NI170 - Previously developed land that has been vacant or derelict for more than 5 years. (Annual)	5% (Annual)	Q4	N/A
NI179 - Value for money - total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year (Quarterly)	£667k (Annual)	Q4	N/A
NI180 - The number of changes of circumstances which affect customers' HB/CTB entitlement within the year (Quarterly)	3,400 (Annual)	Q4	N/A
NI181 - Time taken to process Housing Benefit/Council Tax Benefit new claims and change events (Quarterly)	13 days	11.4	
NI182 - Satisfaction of business with local authority regulation services (Annual)	83% (Annual)	Q4	N/A
NI185 - CO2 reduction from local authority operations. (Annual)	10%	Q4	N/A

NI187a - Tackling fuel poverty - % of people receiving income based benefits living in homes with a low energy efficiency rating - SAP < 35 rate (Annual)	2.2%	Q4	N/A
NI187b - Tackling fuel poverty - % of people receiving income based benefits living in homes with a low energy efficiency rating - SAP > 65 rate (Annual)	20%	Q4	N/A
NI188 - Planning to Adapt to Climate Change. (Annual)	Level 3	Q4	N/A
NI191 - Residual household waste per household (Quarterly)	565	561	
NI192 - Percentage of household waste sent for reuse, recycling and composting (Quarterly)	44.3%	43.6%	
NI194a - Air quality - % reduction in NOx and primary PM10 emissions through local authority's estate and operations - NOx. (Annual)	Available in Q1 2011/12		
NI194b - Air quality - % reduction in NOx and primary PM10 emissions through local authority's estate and operations - PM10 (Quarterly)	Available in Q1 2011/12		
NI195a - Proportion of relevant land and highways (expressed as a %) assessed as having combined deposits of litter that fall below an acceptable level (Quarterly)	Indicators are measured 3 times per year, the first being in Q2.		
NI195b - Proportion of relevant land and highways (expressed as a %) assessed as having combined deposits of detritus that fall below an acceptable level (Quarterly)			
NI195c - Proportion of relevant land and highways (expressed as a %) from which unacceptable levels of graffiti are visible (Quarterly)			
NI195d - Proportion of relevant land and highways (expressed as %) from which unacceptable levels of fly-posting are visible (Quarterly)			
NI196 - Improved street and environmental cleanliness - fly tipping (Annually)	Available in Q2 2011/12		

Results for 2009/10 released in Q1 2010/11

Performance Indicator	Target 2009/10	Actual 2009/10	Status
NI185 - CO2 reduction from local authority operations. (Annual)	There has been no National agreement on how to report this data. The new Administration to establish revised reporting tool to enable data release for 2009/10.		
NI194a - Air quality - % reduction in NOx and primary PM10 emissions through local authority's estate and operations - NOx. (Annual)			
NI194b - Air quality - % reduction in NOx and primary PM10 emissions through local authority's estate and operations - PM10			

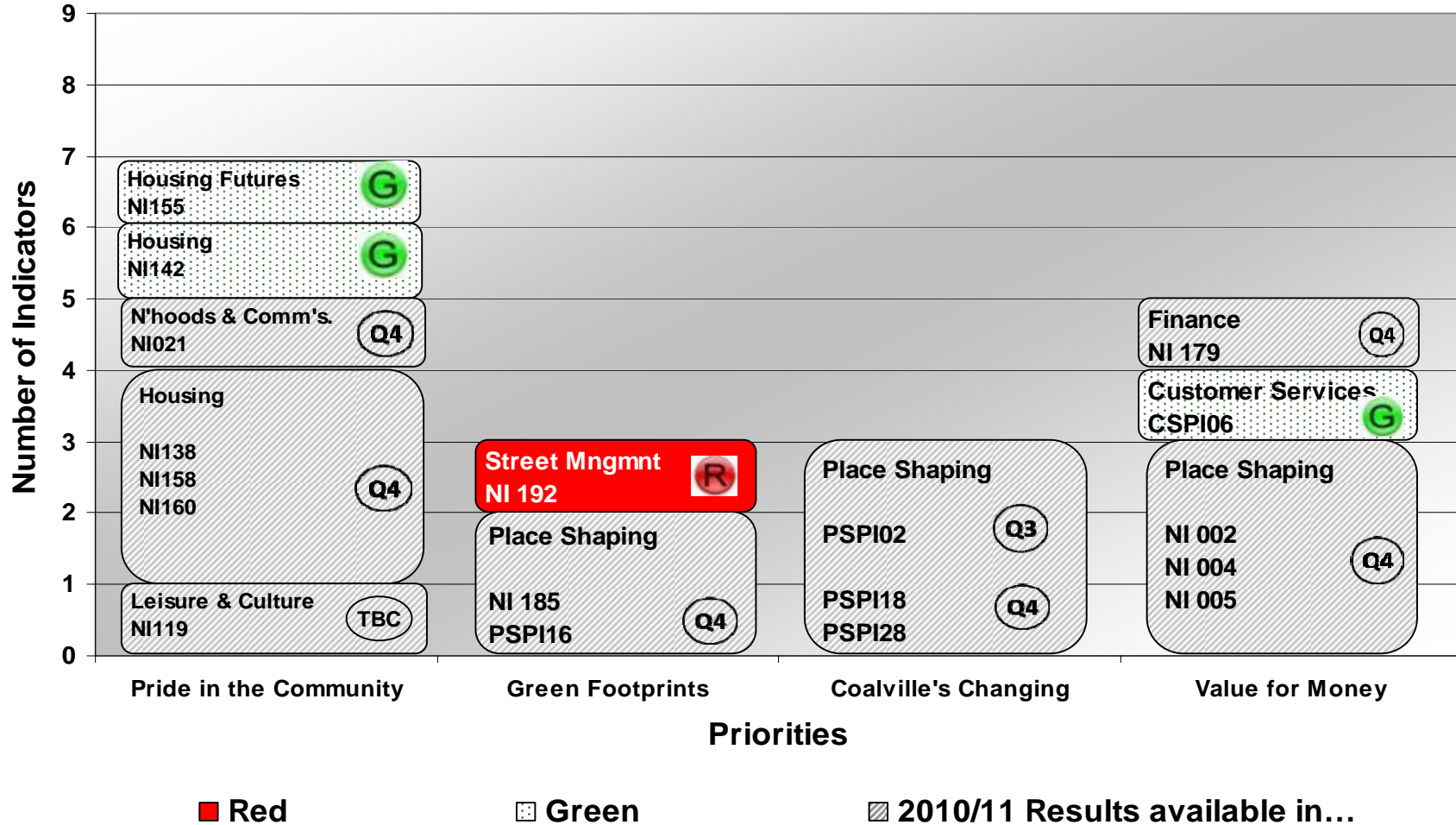
NI196 - Improved street and environmental cleanliness - fly tipping (Annually)
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Available in Q2 2010/11

APPENDIX 1 – PROGRESS AGAINST PRIORITIES

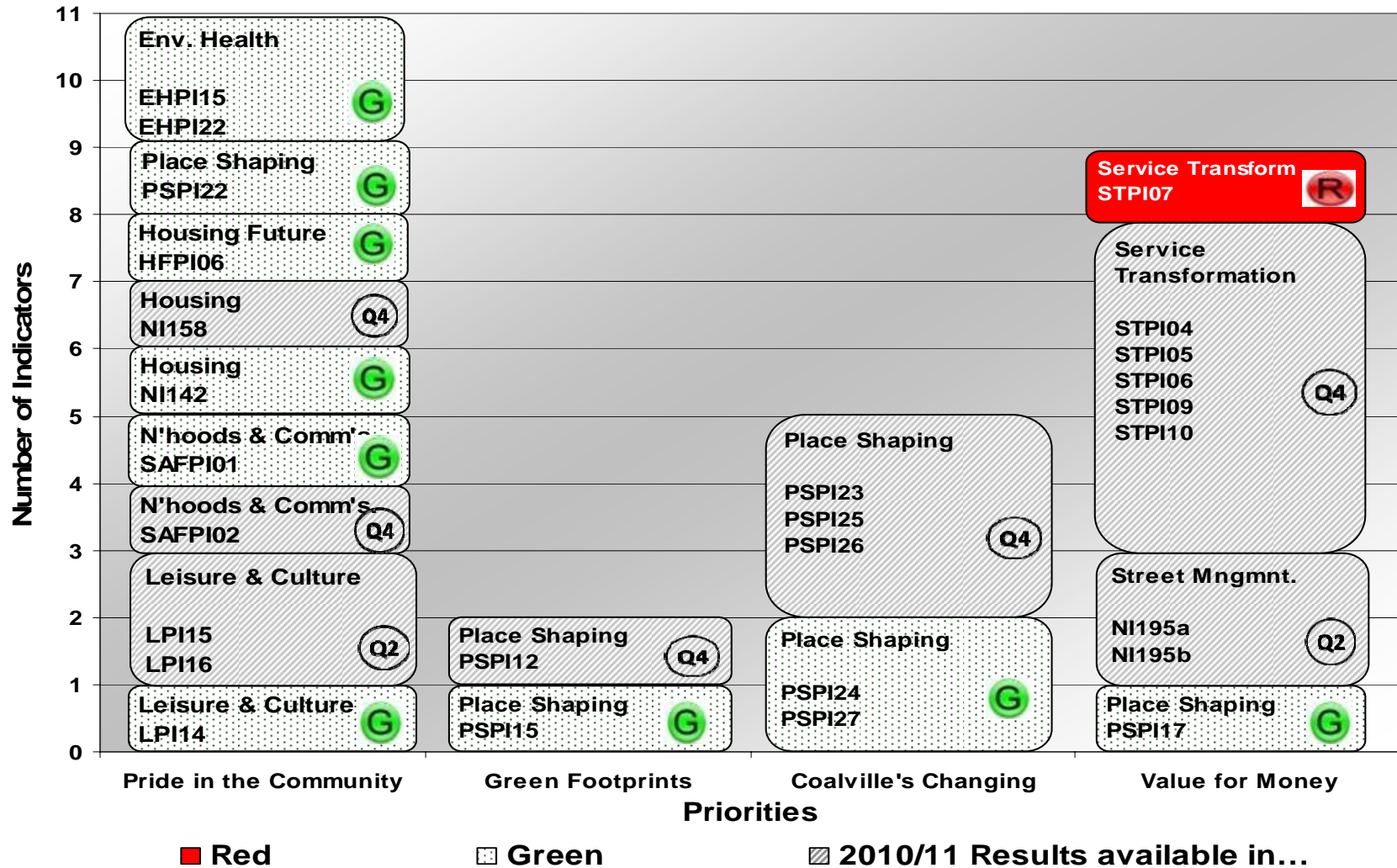
The following chart shows the Q1 status of outcome measures for each service within the council, which are contained within the Council Delivery Plan 2009 – 2012

Q1 Indicator Status Attached to Outcomes in CDP



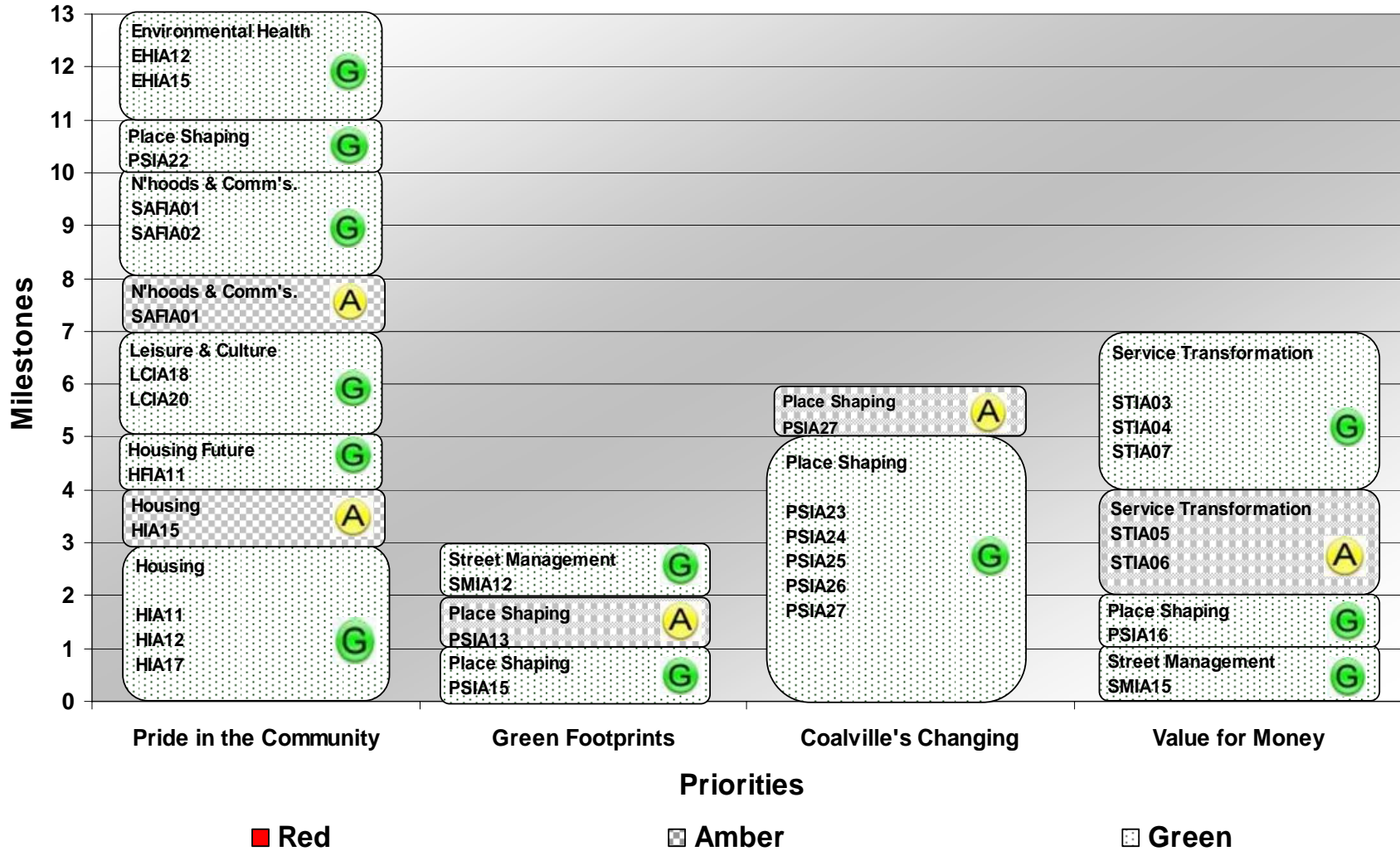
The following chart shows the Q1 status of action measures for each service within the Council, which are contained within the Council Delivery Plan 2009 - 2012.

Q1 Indicator Status Attached to Actions in CDP



The following chart shows the Q1 milestone status against actions for each service within the Council, which are contained within the Council Delivery Plan 2009 - 2012.


Q1 Milestone Status Attached to Actions in CDP





Status		
Red	Failing -	There are a number of issues and the outcomes and timescales are not expected to be achieved
Amber	Under control -	There are some known issues and these have the potential to impact the project outcomes and timescales.
Green	On track -	The project is expected to complete on time and there are no known issues that could prevent this.



2.4.1 Priority – Pride in the Community

- Provide more places, spaces and activities for children and young people.
- Reduce fear of crime and anti-social behaviour Increase quality employment remises and decrease long term unemployment.
- Provide decent and affordable homes.
- Support elderly and vulnerable people to live independently and/or in settled accommodation.
- Involve people in decisions in their neighbourhood.

Outcome	Indicator	Owner	Target – Q1	Actual – Q1	Status – Q1
PIOC01 – Children will have more places to go and things to do.	NI 021 - Dealing with local concerns about anti-social behaviour and crime by the local council and police (Quarterly)	Head of Neighbourhoods and Community - Auzra Flynn	33% (Annual)	*APACS - Police collects & reports in Q4 2010/11 (Stats for 2008/09 were updated in March '10)	
Action					
LCIA20 - Develop places, spaces and activities for Children & Young People	LPI14 - More community venues, sports facilities and play areas.	Head of Leisure and Culture - John Richardson	3	4	


LCIA20 - Develop places, spaces and activities for Children & Young People			
Quarter	Milestone	Progress	Status
Q1 10/11	Deliver Battle of the Bands and Picnic in the Park Youth Zone with targeted group of young people.	<p>Battle of the Bands 26th June, Picnic in the park youth zone 27th June.</p> <p>Both extremely well attended with a lot of participation by young people in the bidding for funds, organising, selecting activities and volunteering.</p> <p>6 bands from across the district entered battle of the bands and the evening was well supported by family groups. Local young singer and performer, Jenna, hosted the event and the previous winners, who have just released their second album and have been played on national radio, also performed.</p> <p>Youth zone had a wide range of activities and was enjoyed by many children and young people with bmx workshops on the skate park, football displays, dancing, graffiti and many more.</p>	
Q2 10/11	To ensure a co-ordinated and comprehensive summer holiday activity programme is delivered including playschemes, leisure centres and Positive Activity partners.		
Q3 10/11	Facilitate round 3 play builder bids and work with Ellistown PC and young person action group in Ellistown for development of St Christopher's play area for 13 yr+ provision		
Q4 10/11	Promote and support the potential new Youth Club developments at Whitwick, Ashby Woulds and Measham.		

Outcome	Indicator	Owner	Target –	Actual – Q1	Status – Q1
PIOCO2 – Crime will be reduced as well as the fear of crime.	NI021 - Dealing with local concerns about anti-social behaviour and crime by the local council and police (Quarterly)	Head of Neighbourhoods and Community - Auzra Flynn	33%	*APACS - Police collects & reports in Q4 2010/11 (2008/09 stats released in March '10)	
Action					
SAFIA01 - Work with partners to improve levels of public confidence	SAFPI02 - CRAVE Survey data, British Crime Survey data public confidence measures.	Head of Neighbourhoods and Community - Auzra Flynn	55	Available in Q4	N/A
SAFIA02 - To make local communities safer by delivering the key objectives in the Community Safety Strategy and reducing overall crime by 5% by March 2012	SAFPI01 - Total recorded crime figures and the Crime Dashboard per crime category.	Head of Neighbourhoods and Community - Auzra Flynn	1925	1660	





SAFIA01 - Work with partners to improve levels of public confidence			
Quarter	Milestone	Progress	Status
Q1 10/11	Launch and maintain profile of new partnership logo. Ensure positive outcomes are communicated to the public at every opportunity.	Options for a new partnership logo have been produced by Stephenson's College students. These have been voted on by members of the public at Picnic in The Park and a further opportunity maybe available via the Council website in Sept. The PISC Communications Group has been promoting partnership activity, egs are May's Vision Respect Award winners; June a slot on Hermitage fm re general community safety matters; throughout the football season Safer Summer messages have been communicated.	
	Work with county partners to agree	ASB Service standards have been developed and consulted	


	ASB service standards.	upon with partners. These have been available on the website since its installation.	
Q2 10/11	ASB Roadshow and consult residents regarding service standards		
	Publicise new ASB standards and ensure positive outcomes are widely communicated through communications group and through ASB Road show.		
Q3 10/11	ASB Roadshow and consult residents regarding service standards		
	ASB Roadshow to raise profile and perceptions.		
Q4 10/11	Analysis of CRAVE and Place Shaping data to identify trends and hotspots to inform future focus and actions.		
	Service standards agreed, published and implemented April 2011		


SAFIA02 - To make local communities safer by delivering the key objectives in the Community Safety Strategy and reducing overall crime by 5% by March 2012


Quarter	Quarter	Quarter	Quarter
Q1 10/11	Tracking overall crime reduction rates and monitoring delivery of the four priorities identified in the 09-10 Community Safety Strategy refresh to ensure any necessary corrective action is taken to address underperformance	The four community safety priorities are assessed at quarterly Partnership meetings. Crime data is available presently until end May 2010. Total recorded crime has reduced by 142 incidents against the target. This reflects national patterns also.	
Q2 10/11	Tracking overall crime reduction rates and monitoring delivery of the four priorities identified in the Community Safety Strategy refresh to ensure any necessary corrective action is taken to address underperformance		
Q3	Tracking overall crime reduction rates and		

10/11	monitoring delivery of the four priorities identified in the Community Safety Strategy refresh to ensure any necessary corrective action is taken to address underperformance. Annual priorities are refreshed.		
Q4 10/11	Tracking overall crime reduction rates and monitoring delivery of the four priorities identified in the Community Safety Strategy refresh to ensure any necessary corrective action is taken to address underperformance. Strategy refresh document is published.		


Outcome	Indicator	Owner	Target – Q1	Actual – Q1	Status – Q1
PIOC03 – People will have decent affordable homes to live in.	NI 155 - Number of affordable homes delivered (gross) (Quarterly - Cumulative)	Housing Futures Manager - Sue Hallam	9	13	
	NI 158 - % non-decent council homes (Annual)	Service Manager -	48% (Annual)	Available in Q4	N/A
	NI 160 - Local authority tenants' satisfaction with landlord services.	Performance & Business Support - Emma Sparkes	77% (Annual)	Available in Q4	N/A
Action					
EHIA12 - Improve standards within the private rented sector and in particular accommodation above commercial premises	EHPI22 - Private rented sector inspection programme completed.	Head of Environmental Health - Kathryn Preece	72	75	
EHIA15 - Increase the number of decent homes for vulnerable people in the private sector, through improvements in thermal comfort, returning empty properties back to use and removing hazards to health.	EHPI15 - Number of additional decent homes in private sector. (Annual Target =200)	Head of Environmental Health - Kathryn Preece	100	133	
HFIA11 - Maximise delivery of affordable housing through partnership working	HFPI06 - Number of prevention cases approaching the council	Housing Futures Manager - Sue Hallam	120	207	
HIA11 - Implement the outcome of the High investment needs properties review completed in 2009/10, including high cost voids pilot and sheltered housing scheme review. (Complete pilot study to determine the most effective policy of dealing with high cost void pro	N/A	Director of Community - David Halstead			


HIA15 - Deliver Housing Planned Investment Programme 2010-11	NI 158 - % non-decent council homes (Annual)	Director of Community - David Halstead	48% (Annual)	Available in Q4	N/A
PSIA22 - To develop a Planning strategy for the District	PSPI22 - Planning Strategy developed to agreed timescales.	Head of Place Shaping - Sue Haslett	Yes	Yes	


EHIA12 - Improve standards within the private rented sector and in particular accommodation above commercial premises			
Quarter	Milestone	Progress	Status
Q1 10/11	25% of 2010/11 private rented inspection programme completed.	Target 288 properties for 2010/11 Target for Q1 = 72 properties (equates to 25% of annual target): Interventions for Q1 = 75 properties (equates to 26% of annual target)	
Q2 10/11	40% of 2010/11 private rented inspection programme completed.		
Q3 10/11	70% of 2010/11 private rented inspection programme completed.		
Q4 10/11	90% of 2010/11 private rented inspection programme completed.		

EHIA15 - Increase the number of decent homes for vulnerable people in the private sector, through improvements in thermal comfort, returning empty properties back to use and removing hazards to health.			
Quarter	Milestone	Progress	Status
Q1 10/11	Inspect & facilitate improvements in line with the Decent Homes Intervention Programme.	Decent homes inspections/ improvements in line with the Decent Homes Intervention Programme work. Full use of 'Available Properties' service and provision of grant aid. Total properties = 133. This data to be used in statutory quarterly return to EMRA - Quarter 1	
Q2 10/11	Inspect & facilitate improvements in line with the Decent Homes Intervention Programme.		


Q3 10/11	Inspect & facilitate improvements in line with the Decent Homes Intervention Programme.		
Q4 10/11	Review and assess Decent Homes Intervention Programme and report to cabinet.		

HFIA11 - Maximise delivery of affordable housing through partnership working			
Quarter	Milestone	Progress	Status
Q1 10/11	Seek off-site commuted sums on appropriate sites in lieu of on-site provision to create a future enabling fund, ring-fenced to support affordable housing provision.	Current commuted sums held not assigned = £10,000. £810,000 negotiated prior to the end of 2009/10 which will be paid in installments at pre agreed stages during the development. As yet this development has not started on site. The money will be used to support the provision of affordable housing within the District wherever a housing need has been identified. A start on site delay will push back delivery and will consequently push back the delivery of the commuted sum. No sites were brought forward in Q1 that were appropriate to seek an off site commuted sum	
Q2 10/11	Contribute to the development of the new Affordable Housing Supplementary Planning Document.		
Q3 10/11	Explore possibility of private sector landlords letting properties at sub-market rents.		
Q4 10/11	Identify housing need in rural areas of the district through a mix of surveys conducted by the Rural Housing Enabler and Midlands Rural Housing and through consultation events.		


HIA11 - Implement the outcome of the High investment needs properties review completed in 2009/10, including high cost voids pilot and sheltered housing scheme review. (Complete pilot study to determine the most effective policy of dealing with high cost void pro			
Quarter	Milestone	Progress	Status
Q1 10/11	Implement outcome of detailed review of governance and contract procedure rule requirements for high cost voids Develop detailed communications plan to implement outcome of detailed review of low demand properties.	Project led by Housing Management Service Manager, work re-prioritised following CLT consideration. High cost void being addressed first with sheltered scheme to follow. Project plan revised to reflect this, however, Smart Plan milestone set prior to this to review. Review of governance and contract procedure rule requirements will now take place in quarter 3. Detailed communications plan has been developed.	
Q2 10/11	Commence communications with residents in low demand properties		
Q3 10/11	Evaluate outcome of pilot study and report to staff, T&LCF, CLT, Scrutiny committee for dealing with high cost void properties		
Q4 10/11	Report outcome of pilot study to Cabinet to establish ongoing policy for dealing with high cost void properties		

HIA15 - Deliver Housing Planned Investment Programme 2010-11			
Quarter	Milestone	Progress	Status
Q1 10/11	Preferred procurement route determined for all works, and programme contents agreed (All contracts awarded, with those called off framework agreements having started on-site.)	Draft programme developed, delegated authorities in place to approve procurement route. Procurement route to be determined following completion of Value for Money review of Housing Planned Investment Programme 2009 - 10 currently conducted by Savills.	
Q2 10/11	Completion of all contractors' selection. Contractors commenced works.		



Q3 10/11	25%+ completion of all budgeted works.		
Q4 10/11	80%+ completion of all works budgeted for.		


PSIA22 - To develop a Planning strategy for the District			
Quarter	Milestone	Progress	Status
Q1 10/11	Evidence collected.	Drafting of Core Strategy proceeding with a view to going to Council in the autumn.	
Q2 10/11	Evidence collected and strategy being drafted.		
Q3 10/11	Strategy approved by Council.		
Q4 10/11	No quarterly action	No quarterly action.	


Outcome	Indicator	Owner	Target – Q1	Actual – Q1	Status – Q1
PIOC04 –Peoples overall health and well being improve.	NI 119 - Self-reported measure of people's overall health and wellbeing.	Sport & Physical Activity Manager - Steve McCue	72.5% (Annual)	Need to determine future for this Indicator, as supporting data for NI119 derives from the Place Survey, which has now been abolished	
LCIA18 - Increase 16+ Physical Activity uptake	LPI15 - Total number of Active Together Physical Activity opportunities.	Head of Leisure and Culture - John Richardson	To be established.	Reported twice a year in Q2 & Q4. Each submission covering a 6 month period.	
	LPI16 - Total number of attendances at Active Together Physical Activity sessions.	Head of Leisure and Culture - John Richardson	Baseline to be Established	Reported twice a year in Q2 & Q4, each submission covering a 6 month period.	

LCIA18 - Increase 16+ Physical Activity uptake				
Quarter	Milestone	Progress	Status	
Q1 10/11	To deliver the first NWL Sport Relief Mile fun run and consider developing a triathlon series of Fun Runs, Fun Cycles and Fun Swims events to develop interest for beginners.	The first NWL Sport Relief Mile took place at Sence valley Forest Park, Ibstock and attracted over 250 participants taking part in runs of 1 mile, 3 miles & 6 miles. The Active Together team have developed a beginner's triathlon (Try a Tri) at King Edward VII College on the 1st August 2010. The event will include a beginner's distance swim, cycle and run. Charnwood Tri Club are partners in this event and will offer pathways to continued participation for all entrants interested in Tri or specifically swimming, cycling or running.		
Q2 10/11	Promote and deliver the Summer/Autumn Active NWL Together programme of sport and physical activities utilising new media			

	channels such as facebook, text, and e-blasts.		
Q3 10/11	Trial an incentive scheme to engage and encourage residents not achieving 3x30mins of physical activity to access discounted leisure centre provision and physical activity sessions.		
Q4 10/11	To deliver the New Year, New You Active NWL promotional campaign.		


Outcome	Indicator	Owner	Annual Target	Actual – Q1	Status – Q1
PIOC05 – Our older people can continue to live independently.	NI138 - Satisfaction of people over 65 with both home and neighbourhood	Head of Housing - Chris Lambert	87.7%	Q4	N/A
	NI 142 - Percentage of vulnerable people who are supported to maintain independent living.		98.5%	99.2%	
HIA12 - Complete preparations for retendering of the Older Persons Service (Supporting People) funded services	<i>NI 142 - Percentage of vulnerable people who are supported to maintain independent living.</i>	Head of Housing - Chris Lambert	98.5%	99.2%	
HIA17 - Significantly improve performance in the delivery of Disabled Facility Grants and Aids and Adaptations.	HPI26 - Increase in customer satisfaction for Aids and Adaptations.	Head of Housing - Chris Lambert	Joint indicator with DFG and A&A. Targets to be determined on release of Adam Integra report asap	94% (A&A Outcome)	


HIA12 - Complete preparations for retendering of the Older Persons Service (Supporting People) funded services			
Quarter	Milestone	Progress	Status
Q1 10/11	Review of service needs for the future being undertaken by Supporting People Team (Leics CC)	The County project group has been undertaking service user consultations and needs analysis across the County. This will result in a stakeholder event in quarter 3 to present the findings of this consultation from which the reviews will be fed into the consultation process. The milestones from the project plan to quarter 1 have been met.	
Q2 10/11	Undertake background documentation preparation, and corporate impact assessment of North West Leicestershire failing to win the tender		
Q3 10/11	Undertake benchmarking, cost analysis and quality accreditation review of the service		
Q4 10/11	Undertake background documentation preparation, and corporate impact assessment of North West Leicestershire failing to win the tender		


HIA17 - Significantly improve performance in the delivery of Disabled Facility Grants and Aids and Adaptations.			
Quarter	Milestone	Progress	Status
Q1 10/11	Establish baseline performance/customer satisfaction information	Baseline performance and customer satisfaction established.	
Q2 10/11	TBC subject to RIEP project to review o DFGs		
Q3 10/11	TBC subject to RIEP project to review o DFGs		
Q4 10/11	TBC subject to RIEP project to review o DFGs		


2.4.2 Priority - Green Footprints


- Reduce the area's carbon footprint
- Reduce growth in car use
- Increase renewable energy generation and use of alternative fuel sources
- Encourage sustainable urban design
- Increase waste recycling rates

Outcome	Indicator	Owner	Annual Target	Actual – Q1	Status – Q1
GFO1 - The area's carbon footprint will be reduced	NI 185 - CO2 reduction from local authority operations. (Annual)	Head of Place Shaping - Sue Haslett	10%	Available in Q4	N/A
	PSP116 - Volume of CO2 not emitted in the District as a result of Green Footprints initiatives.		5 Tonnes	Available in Q4	N/A
Action					
PSIA13 - To publicly launch the 'ourplace' design initiative and associated strategies	PSP112 - The majority of new housing schemes approved in 2010/11 are good or very good as assessed against the Building For Life criteria	Head of Place Shaping - Sue Haslett	51%	N/A	Available in Q4
PSIA15 - To establish the Green Footprints Community Network - a district wide network bringing together existing community groups, parish councils, elected members and individuals who are interested in green initiatives.	PSP115 - Number of community groups engaged in Green Footprints Community Network.	Head of Place Shaping - Sue Haslett	5	8	

PSIA13 To publicly launch the 'ourplace' design initiative and associated strategies			
Quarter	Milestone	Progress	Status
Q1 10/11	Formal public launch of 'ourplace'	The ourplace website is currently being designed and will be a focal point of the public launch.	
Q2 10/11	Publish Public Realm Investment Plan		
Q3 10/11	Publish Design Guidance		
Q4 10/11	Prepare shortlist for Design category of Green Footprints Awards		

PSIA15 To establish the Green Footprints Community Network - a district wide network bringing together existing community groups, parish councils, elected members and individuals who are interested in green initiatives.			
Quarter	Milestone	Progress	Status
Q1 10/11	Establish the Green Footprints Community Network	The inaugural meeting of the Green Footprints Community Network took place on 13th May 2010. Eight community groups attended and joined as network members. The next meeting is scheduled for September 2010.	
Q2 10/11	Launch the Green Footprints Community Network		
Q3 10/11	Develop a programme of activity for the Green Footprints Community Network		
Q4 10/11	Identify potential funding sources to support the Green Footprints Community Network		


Outcome	Indicator	Owner	Target-Q1	Actual – Q1	Status – Q1
GF02 – The amount of waste that goes to landfill is reduced.	NI 192 - Percentage of household waste sent for reuse, recycling and composting (Quarterly)	Head of Street Management - Keith Fairbrother	44.3%	43.6%	
Action					
SMIA12 - To prepare and implement a programme of targeted action to increase participation in the Council's recycling collection schemes in areas where recycling performance is poor.	TBC	Head of Street Management - Keith Fairbrother			



SMIA12 - To prepare and implement a programme of targeted action to increase participation in the Council's recycling collection schemes in areas where recycling performance is poor.					
Quarter	Milestone	Progress			Status
Q1 10/11	To collect data on relative recycling performance of different areas.	Table of recycling performance based on kg/hh/pa per round/area prepared.			
Q2 10/11	To prepare a programme of targeted action in poorly performing areas.				
Q3 10/11	To undertake targeted recycling promotions				
Q4 10/11	To undertake targeted recycling promotions				


2.4.3 Priority - Coalville's Changing

- Improve appearance and accessibility
- Develop a Partnership Hub
- Improve quality/choice of shops, restaurants, entertainment and provide better market facilities


Outcome	Indicator	Owner	Annual Target -	Actual -	Status - Q1
CCO1 – The physical appearance of Coalville Town Centre is improved.	PSP18 - More people satisfied with Coalville Town Centre (Survey Responses)	Head of Place Shaping - Sue Haslett	15%	Available in Q4	N/A
Action					
PSIA26 - To make improvements to Marlborough Square	PSP126 - Improvement works commenced before year-end.	Head of Place Shaping - Sue Haslett	Yes	Available in Q4	N/A



PSIA26 - To make improvements to Marlborough Square			
Quarter	Milestone	Progress	Status
Q1 10/11	Commission a feasibility study to identify potential improvements and funding sources.	Feasibility report commissioned from Leicestershire County Council. The results of which are expected in early July.	
Q2 10/11	Develop proposal based on feasibility study and seek Cabinet agreement to progress subject to public consultation.		
Q3 10/11	Undertake public consultation on proposed improvements.		
Q4 10/11	1. Cabinet agreement obtained to make improvement. 2. Commence improvement works.		

Outcome	Indicator	Owner	Target-Q1	Actual – Q1	Status – Q1
CCO3 – Economic development of town centre businesses is supported.	PSPI28 - Town Centre Partnership membership increases.(Annual)	Head of Place Shaping - Sue Haslett	35 (Annual)	Available in Q4	N/A
Action					
PSIA23 - Engage Coalville businesses in setting up a Business Improvement District	PSPI23 - BID ballot held. (Annual)	Head of Place Shaping - Sue Haslett	Yes (Annual)	Available in Q4	N/A
PSIA24 - Support new Town Centre developments.	PSPI24 - Outstanding planning applications are taken through the appropriate legal route to determination.	Head of Place Shaping - Sue Haslett	Yes	Yes	
PSIA27 - Use the Council's assets effectively to deliver a more efficient Council and to contribute to Coalville Regeneration.	PSPI27 - Formal decision and progress on development of new Council offices / partnership hub.	Head of Place Shaping - Sue Haslett	Yes	Yes	


PSIA23 - Engage Coalville businesses in setting up a Business Improvement District			
Quarter	Milestone	Progress	Status
Q1 10/11	Undertake actions as set out in BID programme	All actions as set out in the BID programme to date have been completed.	
Q2 10/11	Q2 Undertake actions as set out in BID programme		
Q3 10/11	Q3 Undertake actions as set out in BID programme		

Q4 10/11	BID ballot held to determine whether a BID will be established in Coalville.		
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PSIA24 - Support new Town Centre developments.			
Quarter	Milestone	Progress	Status
Q1 10/11	Work with developers to determine any planning applications for the Town Centre quickly and efficiently.	There have been no significant planning applications within the town centre during Q1. However, an application in relation to Oliver's Crossing has been determined.	
Q2 10/11	Provide advice and support to developers as required.		
Q3 10/11	Provide advice and support to developers as required.		
Q4 10/11	Provide advice and support to developers as required.		


PSIA27 - Use the Council's assets effectively to deliver a more efficient Council and to contribute to Coalville Regeneration			
Quarter	Milestone	Progress	Status
Q1 10/11	Hold events for St Georges Day, Coalville Film Weekend and Picnic in the Park.	St George's Day, Coalville Film Weekend and Picnic in the Park events have all taken place successfully.	
	Review of Town Centre assets completed.	Review of assets now underway with a view to assessing the possibility of designating a new Conservation Area.	
Q2 10/11	Develop a business case on effective use of town centre assets along with partners.		
Q3 10/11	Decision of Cabinet to proceed with preferred option.		
Q4 10/11	Implement decision of Cabinet.		


Outcome	Indicator	Owner	Annual Target -	Actual – Q1	Status – Q1
CCO4 – Increased footfall of visitors to Coalville Town Centre.	PSPI02 - Increase in number of people attending Christmas event in Coalville. (Annual)	Head of Place Shaping - Sue Haslett	6,000	Available in Q3	N/A
Action					
PSIA25 - Undertake a programme of Town Centre events to attract visitors and support local businesses.	PSPI25 - Events undertaken as planned and on budget. (Annual)	Head of Place Shaping - Sue Haslett	Yes	Available in Q4	N/A

PSIA25 - Undertake a programme of Town Centre events to attract visitors and support local businesses.			
Quarter	Milestone	Progress	Status
Q1 10/11	Hold events for St Georges Day, Coalville Film Weekend and Picnic in the Park.	St George's Day, Coalville Film Weekend and Picnic in the Park events have all taken place successfully.	
Q2 10/11	Hold Coalville by Sea and Miner's Gala events.		
Q3 10/11	Hold Christmas light switch-on event.		
Q4 10/11	Hold programme of events at Coalville Market.		


2.4.4 Priority – Value for Money

- Increase value for money and provide a better understanding of what people get for their money
- Improve communications with communities/residents to build local trust and confidence
- Base services on local needs and expectations Improve overall satisfaction with the area and sense of belonging
- Look at alternative, cost-effective ways to deliver services
- Respond to resident issues quickly, transparently and fairly


Outcome	Indicator	Owner	Target - Q1	Actual – Q1	Status – Q1
VFMO1 – Improved communications with communities, citizens and customers.	NI 004 - % of people who feel they can influence decisions in their locality (Quarterly)	Head of Place Shaping - Sue Haslett	30% (Annual)	Available in Q4	N/A
Action					
PSIA16 - To implement Area Working across the District	PSPI17 - Area working project agreed and delivered to timescales.	Head of Place Shaping - Sue Haslett	Yes	Yes	
STIA06 - To improve the availability of performance information to customers and communities	STPI09 - Evidence of use by communities and customers	Head of Service Transformation - Louise Bennett	20% Increase on base line	Q4	N/A


PSIA16 - To implement Area Working across the District			
Quarter	Milestone	Progress	Status
Q1 10/11	Approval of the Area Working Project Plan	An Access to Services programme timetable has been developed which includes a plan for the roll-out of Area/Locality Working. Further work will be undertaken following the Value for Money Review of Neighbourhoods and Communities.	


Q2 10/11	Review progress on the Area Working Project Plan		
Q3 10/11	Review progress on the Area Working Project Plan		
Q4 10/11	Review progress on the Area Working Project Plan		


STIA06 - To improve the availability of performance information to customers and communities			
Quarter	Milestone	Progress	Status
Q1 10/11	Establish scope of the information to share and potential communication channels	Researching examples of good practice with other LA's and external partners, to establish the appropriate channels and the scope of performance information to be made available for customers & communities.	
Q2 10/11	Implement phase 1		
Q3 10/11	Review and amend according to customer feedback		
Q4 10/11	Implement phase 2		


Outcome	Indicator	Owner	Annual Target -	Actual – Q1	Status – Q1
VFMO2 – Improvements in the overall satisfaction with the area and sense of belonging.	NI 002 - % of people who feel that they belong to their neighbourhood (Quarterly)	Head of Place Shaping - Sue Haslett	62.2%	Available in Q4	N/A
	NI 005 - Overall general satisfaction with local area.		83.5%	Available in Q4	N/A
Action					
SMIA15 - To undertake targeted cleansing operations to improve the cleanliness of areas scoring poorly in the 4 monthly inspections	NI 195a - Proportion of relevant land and highways (expressed as a %) assessed as having combined deposits of litter that fall below an acceptable level (Quarterly)	Head of Street Management - Keith Fairbrother	Both indicators are measured 3 times per annum, the first being in July. Performance against this indicator will be first reported in Q2.		
	NI 195b - Proportion of relevant land and highways (expressed as a %) assessed as having combined deposits of detritus that fall below an acceptable level (Quarterly)				

SMIA15 - To undertake targeted cleansing operations to improve the cleanliness of areas scoring poorly in the 4 monthly inspections				
Quarter	Milestone	Progress	Status	
Q1 10/11	To identify specific target areas and undertake necessary additional cleansing	Rural highway verges scored poorly in the final inspection in 2009/10 and so additional litter picking in these areas was undertaken within the resources available.		
Q2 10/11	To identify specific target areas and undertake necessary additional cleansing			
Q3 10/11	To identify specific target areas and undertake necessary additional cleansing			
Q4 10/11	To identify specific target areas and undertake necessary additional cleansing			


Outcome	Indicator	Owner	Target	Actual	Status
VFM03 – Performance of the authority will go up, whilst cost will remain the same or go down.	NI179 - Value for money - total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008-09 financial year (Annual)	Financial Planning Manager – Pritesh Padaniya	£666k	Reported in Q4	N/A
Action	Indicator	Owner	Annual Target	Actual	Status – Q1
STIA03 - Deliver procurement savings within the Housing Planned Improvement Savings.	STPI04 - Identify Savings of £200,000 of cash for reinvestment into the HRA	Head of Service Transformation - Louise Bennett	£200k	Q4	N/A
STIA04 - Using the category lists to aggregate spend and there by improve value for money through combined spending.	STPI05 - Reduction in current prices paid against prices achieved for the appropriate quality.	Head of Service Transformation - Louise Bennett	£60,000	Q4	N/A
STIA05 - Project Management and Support of High Risk Projects	STPI06 - Deliver % of Savings as identified within the VFM Programme	Head of Service Transformation - Louise Bennett	80%	Q4	N/A
	STPI07 - % of project RAG status's that are green		80%	48%	


STIA03 - Deliver procurement savings within the Housing Planned Improvement Savings.			
Quarter	Milestone	Progress	Status
Q1 10/11	Identify procurement strategy and identify KPI's for sustainable impact measurement	The Procurement Strategy for HPIP 2010-2015 has been agreed. The KPI's to measure the impact of sustainable procurement have been discussed on a generic basis and specifics will be identified by project	
Q2 10/11	Tender/Access contracts		
Q3 10/11	Meet the requirements of the HPIP programme		
Q4 10/11	Meet the requirements of the HPIP programme		

STIA04 - Using the category lists to aggregate spend and there by improve value for money through combined spending.			
Quarter	Milestone	Progress	Status
Q1 10/11	Identify categories	Catering Supplies Personal Protective Equipment Guarding/ Security Patrols have been identified as categories to investigate potential aggregation and savings	
Q2 10/11	Meet with relevant service managers to identify requirements		
Q3 10/11	Tender or identify frameworks		
Q4 10/11	Identify potential savings and amend supplier list to reflect work		

STIA05 - Project Management and Support of High Risk Projects								
Quarter	Milestone	Progress	Status					
Q1	Deliver actions within the relevant programme	<table border="1"> <tr> <td>Red</td> <td>Amber</td> <td>Green</td> <td>Unknown</td> <td>TOTAL</td> </tr> </table>	Red	Amber	Green	Unknown	TOTAL	
Red	Amber	Green	Unknown	TOTAL				

10/11	and project plans	Chief Executives			2		2
		Community	1	1	8		10
		Corporate	1	2	3		6
		Environment	1	1		7	9
		TOTAL	11%	15%	48%	26%	100%
Q2 10/11	Deliver actions within the relevant programme and project plans						
Q3 10/11	Deliver actions within the relevant programme and project plans						
Q4 10/11	Deliver actions within the relevant programme and project plans						

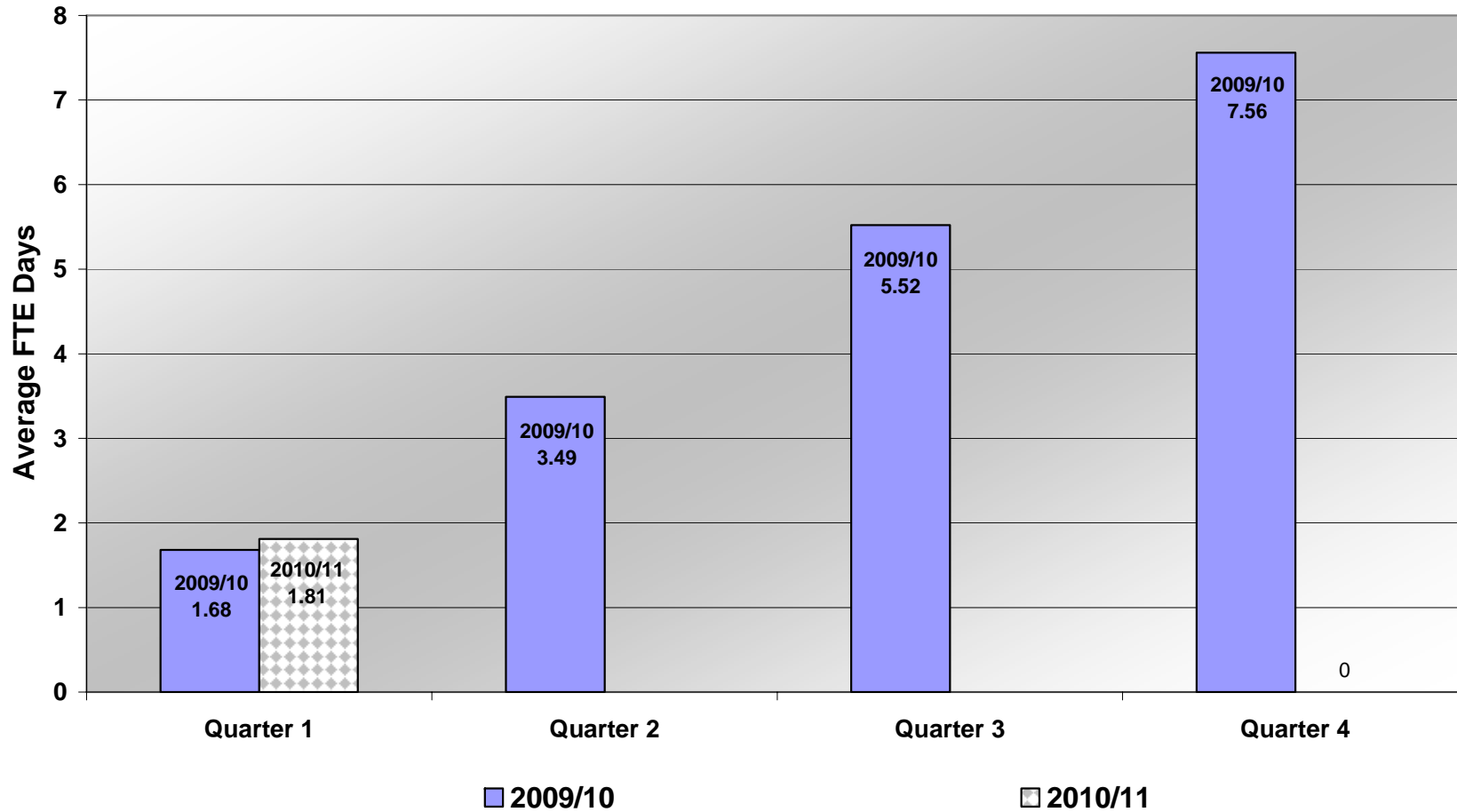
Outcome	Indicator	Owner	Target	Actual	Status
VFM04 – Residents issues will be responded to quicker and in a transparent and fair manner.	CSPI06 - Improve response timescales for complaints received to meet 10 working day target.	Customer Service Manager - Matt Rockley	80%	82%	
Action	Indicator	Owner	Annual Target	Actual – Q1	Status – Q1
STIA07 - Developing a comprehensive plan to improving the Councils performance against the equalities framework and as such delivering services that meet customers needs	STPI10 - Positive outcome from external peer review	Head of Service Transformation - Louise Bennett	Yes	Q4	N/A

STIA07 - Developing a comprehensive plan to improving the Councils performance against the equalities framework and as such delivering services that meet customers needs					
Quarter	Milestone	Progress			Status
Q1 10/11	Agree plan to achieve "achieving level" of the equalities framework	The action plan and the project timeline has been developed and updated to reflect the new date for the IDeA Peer assessment. The revised action plan and project timetable will be considered by the Strong CAT at their next meeting The Peer assessment is now due to take place in February 2011.			
Q2 10/11	Review EIA plan				
Q3 10/11	Review Equalities Policy/Strategy				
Q4 10/11	Deliver actions in associated plans				

APPENDIX 2 – MANAGEMENT OF ABSENCE

The proactive management of absences has continued to contribute to a reduction in the number of days lost per FTE during Q1. Support has been given to employees with serious long-term conditions and where appropriate, actions taken in line with the Attendance Policy.

Cumulative Average Number of Sickness Days Lost per FTE



2010/11	Ave. No of FTE per Qtr				Number of Days Lost per Quarter			Cumulative	No of days lost per FTE				
	Q1	Q2	Q3	Q4	Q1	Long	Short		Days lost	Q1	Q2	Q3	Q4
Directorate													
Community	175.98				298.34	132.80	165.63	298.34	1.70				
Corporate	104.44				144.79	86.00	58.79	144.79	1.39				
Environment	195.51				420.34	227.48	192.86	420.34	2.15				
All Directorates	475.93				863.47	446.28	417.28	863.47	1.81				

APPENDIX 3 FINANCE

General Fund Projected Outturn 2010/11

DIRECTORATE	2010/11															
	ORIGINAL BUDGET			ORIGINAL BUDGET TO P3			ACTUAL TO P3			FORECAST			FORECAST VARIANCE			
	EXP £'000	INC £'000	NET £'000	EXP £'000	INC £'000	NET £'000	EXP £'000	INC £'000	NET £'000	EXP £'000	CONT	INC £'000	NET £'000	EXP £'000	INC £'000	NET £'000
CHIEF EXECUTIVES UNIT	788	716	72	182	0	182	143	-2	145	792	0	716	76	4	0	4
COMMUNITY	3,378	581	2,797	633	60	573	798	340	457	3,341	0	630	2,711	-38	49	-86
CORPORATE	31,021	28,083	2,937	11,468	6,128	5,340	4,175	6,480	-2,305	32,098	0	29,235	2,863	1,077	1,152	-74
ENVIRONMENT	12,579	6,777	5,802	2,706	1,900	806	2,824	2,073	751	12,837	0	6,939	5,898	258	162	96
NET FINANCING COSTS	1,030	0	1,030	0	0	0	0	0	0	1,030	0	0	1,030	0	0	0
DEPRECIATION	0	765	-765	0	0	0	0	0	0	0	0	765	-765	0	0	0
VALUE FOR MONEY	44	0	44	0	0	0	0	0	0	44	0	0	44	0	0	0
ALLOCATED BUDGETS	48,840	36,924	11,917	14,989	8,088	6,901	7,940	8,891	-951	50,142	0	38,286	11,857	1,302	1,362	-60

Forecast Allocation of Contingency

DIRECTORATE	FUEL/INC £'000	PENSION £'000	PRICES £'000	TOTAL £'000
CHIEF EXECUTIVES UNIT				
COMMUNITY				
CORPORATE				
ENVIRONMENT				
BUDGET	104	80	50	234
BALANCE REMAINING	104	80	50	234

Special Expenses Projected Outturn 2010/11

DIRECTORATE	2010/11															
	ORIGINAL BUDGET			ORIGINAL BUDGET TO P3			ACTUAL TO P3			FORECAST			FORECAST VARIANCE			
	EXP £'000	INC £'000	NET £'000	EXP £'000	INC £'000	NET £'000	EXP £'000	INC £'000	NET £'000	EXP £'000	INC £'000	NET £'000	EXP £'000	INC £'000	NET £'000	
Special Expenses	801	100	701	179	25	154	176	22	154	803	90	713	2	-11	12	
Net Financing Costs	-27	0	-27	0	0	0	0	0	0	-27	0	-27	0	0	0	
Capital Schemes	57	0	57	0	0	0	0	0	0	57	0	57	0	0	0	
Contribution to Improvement Fund ALLOCATED BUDGETS	10	0	10	0	0	0	0	0	0	10	0	10	0	0	0	
	841	100	741	179	25	154	176	22	154	843	90	753	2	-11	12	

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	2010/11															
	ORIGINAL BUDGET			ORIGINAL BUDGET TO P3			ACTUAL TO P3			FORECAST			FORECAST VARIANCE			
	EXP £'000	INC £'000	NET £'000	EXP £'000	INC £'000	NET £'000	EXP £'000	INC £'000	NET £'000	EXP £'000	INC £'000	NET £'000	EXP £'000	INC £'000	NET £'000	
Repairs and Mtc	4,131	0	4,131	679	0	679	756	0	756	4,131	0	4,131	0	0	0	
Supervision and Mngmnt	2,759	733	2,026	399	35	364	346	31	315	2,759	718	2,041	0	-15	15	
Provision for Doubtful Debts	60	0	60	0	0	0	0	0	0	60	0	60	0	0	0	
Capital Charges	3,037	1	3,036	0	0	0	0	0	0	3,037	1	3,036	0	0	0	
Supporting People	416	327	89	5	101	-96	2	104	-101	406	337	69	-10	10	-20	
Departmental Admin	2,067	2,067	0	492	1	491	457	0	457	2,067	2,067	0	0	0	0	
Government Subsidy	3,812	0	3,812	762	0	762	763	0	763	3,814	0	3,814	1	0	1	
Rent Income	0	13,503	-13,503	0	3,499	-3,499	0	3,526	-3,526	0	13,566	-13,566	0	63	-63	
TOTAL	16,281	16,631	-350	2,337	3,636	-1,299	2,324	3,661	-1,337	16,273	16,688	-416	-9	57	-66	

APPENDIX 4 - CAPITAL

Capital Programme 2010/11

GENERAL FUND	ORIGINAL BUDGET £'000	APPROVED AMENDMENTS £'000	REVISED BUDGET £'000	PERIOD 3 ACTUAL £'000	PERIOD 3 COMMITTED £'000	FORECAST £'000
Resources						
Brought Forward balances from 09/10*	290	-290	-			-
Disabled Facilities Grant	214	4	218			218
DFG Unsupported Borrowing	143	117	260			260
Improvement Grants	-	23	23			23
Regional Housing Board Grant	407	350	757			757
Sports England Grant						
Salix Grant (energy efficiency)	130		130			130
Salix Unsupported Borrowing	90		90			90
Brought Forward balances from 09/10	40	80	120			120
Unsupported borrowing	100	3	103			103
TOTAL	1,414	204	1,701			1,701

Private Sector Home Improvements	ORIGINAL BUDGET £'000	APPROVED AMENDMENTS £'000	REVISED BUDGET £'000	PERIOD 3 ACTUAL £'000	PERIOD 3 COMMITTED £'000	FORECAST £'000
Disabled -Mandatory	214	264	478	106		478
SUB TOTAL	214	264	478	106		478
Car & Repair Grants	118		118	12		118
Emergency Grants		30	30	5		30
Warm Front Grants		3	3	-		3
Empty property Landlords Grants/Loans		151	151	10		151
DHIP Grant		285	285	84		285
DH Grant	-	58	58	14		58
Care & Repair Handyman Scheme	-	5	5	4		5
Insulation Grants	-	20	20	-		20

Salaries	-	103	103	24		103
Energy Efficiency & Green Loans		4	4	-		4
Unallocated		3	3	-		3
SUB TOTAL	118	662	780	153		780
	ORIGINAL BUDGET £'000	APPROVED AMENDMENTS £'000	REVISED BUDGET £'000	PERIOD 3 ACTUAL £'000	PERIOD 3 COMMITTED £'000	FORECAST £'000
Leisure Centres						
Hermitage Leisure Centre Improvements	220	-	220	3	-	223
SUB TOTAL	220	-	220	3	-	223
GIS AND DATA CAPTURE		80	80	56		80
VOIP Telephony	70		70			70
Website Development	40		40			40
Mobile Working	30		30			30
SUB TOTAL	140	80	220	56	-	220
TOTAL	692	1,006	1,698	318	-	1,701

	ORIGINAL BUDGET £'000	APPROVED AMENDMENTS £'000	REVISED BUDGET £'000	PERIOD 3 ACTUAL £'000	PERIOD 3 COMMITTED £'000	FORECAST £'000
SPECIAL EXPENSES						
Resources						
Capital Schemes RCCO	57	-	57			57
RCCO -Improvement Fund	10		10			10
Asset Protection	32	-	32			32
Resources B/fwd (Asset protection)	136		136			136
	235	-	235	-		235
Expenditure						
Coalville Christmas Decorations	10		10			10
Coalville Park Improvements	12		12			12
Whitwick Park Improvements	10		10			10
Pavilions & Changing Rooms	10		10			10
Owen Street Rec Grd - upgrade to floodlights	10		10			10
Whitwick Park access road Improvements	10		10			10
Thringstone Miners Welfare site improvements	5		5	6		5
Allotment improvements	3		3			3
Coalville & Whitwick Parks infrastructure improvements	10		10			10
Coalville's Changing - contribution to Marlborough Square	25		25			25
St.Georges Day	2		2	2		2
Unallocated	128		128			128
TOTAL	235	-	235	8	-	235

	ORIGINAL BUDGET £'000	APPROVED AMENDMENTS £'000	REVISED BUDGET £'000	PERIOD 3 ACTUAL £'000	PERIOD 3 COMMITTED £'000	FORECAST £'000
HOUSING REVENUE ACCOUNT						
Resources						
Major Repair Allowance	2,745	2,247	4,992	-	-	4,992
Brought Forward From Prior year	1,419	- 1,419	-	-	-	-
Usable Capital Receipts	100	513	613	-	-	613
	-	-	-	-	-	-
TOTAL	4,264	1,341	5,605	-	-	5,605
Expenditure						
Planned Investment Programme	2,567	1,183	3,750	430	-	3,880
Other Schemes	1,360	56	1,416	171	-	1,416
Miscellaneous	330	-	330	28	-	309
Unallocated	7	102	109	-	-	-
TOTAL	4,264	1,341	5,605	629	-	5,605