



Data Protection Officer
Freedom of Information
NW Leicestershire District Council
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Coalville
Leicestershire
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Telephone: 01530 454763

FREEDOM OF INFORMATION REQUEST 1145

I write further to your email dated 23 March 2020.

Your request has been dealt with under the terms of the Freedom of Information Act 2000 (FOIA), explained on our [freedom of information](#) page.

Your request:

How many investigators are in your fraud investigation team?

Do you have a case management system used by the fraud investigation team?

If so who supplies it and what is the name of the system?

When does the contractual agreement to use the software expire?

What is the annual cost to use the system?

If you do not have a fraud investigation team, can you please inform me if you are part of a shared fraud investigation team, or if your fraud investigations are outsourced?

If they are outsourced can you please inform me who the fraud investigation is outsourced to?

Our response:

North West Leicestershire District Councils fraud investigation team is a part of the Leicestershire Partnership which comprises 1.5 FTE. The team does not use a case management system.

The supply of information in response to a freedom of information request does not confer the right to re-use the information. UK copyright law allows information supplied for the purposes of private study and non-commercial research to be used without permission. Information supplied can also be re-used for the purposes of news reporting except for in the case of photographs.

GOING FORWARD

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional FOIA request.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to DPO@NWLeicestershire.gov.uk or the address above.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at accessicoinformation@ico.org.uk.

Yours sincerely

Mackenzie Keatley
Information Governance Officer