

## Instruction to your Bank or Building Society to pay by Direct Debit

Service User Number

7

2

5

5

9



6

Please fill in the whole form including the official use box using a ball point pen and send it to:

**Rent Accounting – Housing Division** North West Leicestershire District Council

PO Box 11051 Coalville LE67 0FW  Name(s) of Account Holder(s)	This is not part of the instruction to your bank or building society. However, the information is required by North West Leicestershire District Council. PLEASE CAN YOU COMPLETE THIS ACCORDINGLY.  Tenant's Name/s
	Address to which this mandate relates to
Branch Sort Code	Name & Address of the payer (if different from above)
Bank/Building Society account number	
	Payer's Contact Telephone Number:
	Choice of Payment Type & Date
Name and full postal address of your Bank or Building Society	The amounts may be variable & will be debited based on your preference
To: The Manager Bank/Building Society  Address	Monthly- Please enter preferred date.
	Weekly – Payment called for on Friday of each week.
Postcode  Housing Reference Number (Payment Reference)	Instruction to your Bank or Building Society Please pay North West Leicestershire District Council Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with North West Leicestershire District Council and, if so, details will be passed electronically to my Bank/Building Society.
	Signature(s)
	Signature(s)
	Date
Please note that Banks and Building Societies	may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the Payer.

## The Direct Debit Guarantee

This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.



If there are any changes to the amount, date or frequency of your Direct Debit North West Leicestershire District Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request North West Leicestershire District Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

If an error is made in the payment of your Direct Debit, by North West Leicestershire District Council or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society - If you receive a refund you are not entitled to, you must pay it back when North West Leicestershire District Council asks you to

You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.