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Freedom of Information  
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## ENVIRONMENTAL INFORMATION REGULATION REQUEST 1103

I write further to your email dated 07 February 2020.

Your request has been dealt with under the terms of the Environmental Information Regulation 2004 (EIR), explained on our [Environmental Information Regulation](#) page.

Your request:

Would it be possible to just know the number of [smell] complaints per calendar year?

Our response:

	2015	2016	2017	2018	2019	2020
Total odour complaints	137	715	57	40	49	5

The supply of information in response to an EIR request does not confer the right to re-use the information. UK copyright law allows information supplied for the purposes of private study and non-commercial research to be used without permission. Information supplied can also be re-used for the purposes of news reporting except for in the case of photographs.

### GOING FORWARD

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional EIR request.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to [DPO@NWLeicestershire.gov.uk](mailto:DPO@NWLeicestershire.gov.uk) or the address above.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at [accesscoinformation@ico.org.uk](mailto:accesscoinformation@ico.org.uk).

