



Data Protection Officer  
Freedom of Information  
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Date: 19 March 2021

## **ENVIRONMENTAL INFORMATION REGULATION REQUEST 1529**

I write further to your email dated 08 March 2021.

Your request has been dealt with under the terms of the Environmental Information Regulation 2004 (EIR), explained on our [Environmental Information Regulation](#) page.

Your request:

I am looking for information regarding the total number of noise complaints relating to construction work that the council has received from March 2018 to end of Feb 2021, broken down into monthly figures.

To clarify, I am interested in information regarding construction work noise complaints specifically.

Where the information is available, please specify (in separate columns) how many of the construction noise complaints came from residential addresses / business addresses / unknown addresses.

If you do not have specific information regarding construction noise complaints available, I would like the total number of noise complaints between the specified dates (again, month by month). In this case, please highlight that this figure refers to ALL noise complaints.

Our response:

Please see document 1529a.xlsx attached. We are unable to specify complaints related to construction, however complaints due to dog barking are recorded separately and have been included.

The supply of information in response to an EIR request does not confer the right to re-use the information. UK copyright law allows information supplied for the purposes of private study and non-commercial research to be used without permission. Information supplied can also be re-used for the purposes of news reporting except for in the case of photographs.

## **GOING FORWARD**

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional EIR request.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to [DPO@NWLeicestershire.gov.uk](mailto:DPO@NWLeicestershire.gov.uk) or the address above.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at [accessicoinformation@ico.org.uk](mailto:accessicoinformation@ico.org.uk).

Yours sincerely

Mackenzie Keatley  
Information Governance Officer