

Data Protection Officer
Freedom of Information
NW Leicestershire District Council
Whitwick Road
Coalville
Leicestershire
LE67 3FJ
Telephone: 01530 454763

FREEDOM OF INFORMATION REQUEST

I write further to your email dated 31 December 2019.

Your request has been dealt with under the terms of the Freedom of Information Act 2000, explained on our [freedom of information](#) page.

Your request:

- 1) I am starting a research project entitled 'Private sector renters are more likely to accept poor housing conditions if they live in an urban area.' I am collecting information from city councils and their corresponding borough or district councils. Please could you send me information regarding:
 - a) The number of complaints from private rental tenants regarding their housing conditions in the past 2 years.
 - b) The number of private rental properties that exist in your borough

Unfortunately, North West Leicestershire District Council do not break the data down into complaints received by privately rented properties and complaints received from home owners. There have been 256 housing complaints between 01.01.2018 - 01.01.2020, but as stated above this isn't necessarily just private rented properties, this data could contain information regarding home owners as well.

We do not hold the information of how many private rented properties we have in the district.

The supply of information in response to a freedom of information request does not confer the right to re-use the information. UK copyright law allows information supplied for the purposes of private study and non-commercial research to be used without permission. Information supplied can also be re-used for the purposes of news reporting except for in the case of photographs.

GOING FORWARD

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional FOIA request.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted

within two calendar months of the date of receipt of the response to your original letter and should be sent to DPO@NWLeicestershire.gov.uk or the address above.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at accessicoinformation@ico.org.uk.