

Data Protection Officer
Freedom of Information
NW Leicestershire District Council
Whitwick Road
Coalville
Leicestershire
LE67 3FJ
Telephone: 01530 454763

FREEDOM OF INFORMATION REQUEST 1087

I write further to your email dated 30 January 2020.

Your request has been dealt with under the terms of the Freedom of Information Act 2000, explained on our [freedom of information](#) page.

Our response:

1. Does your authority have an integrated performance and risk management system (software solution)?
Yes, but still being developed.
2. Is the system an internally built 'in house' system?
No.
3. If the system is provided by an external supplier, could you please provide the company name / address/ website of the external supplier?
InPhase www.InPhase.com Tel 0845 050 0946 info@InPhase.com
4. Can you please list all original setup costs and annual contract costs? (where they are not commercially sensitive)
I can confirm that North West Leicestershire District Council holds the information you have requested. However, the information you have requested is from disclosure under section 43 of the FOIA.

Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity).

The public interest test was used and in consideration of the arguments for disclosing or withholding the information, the finding was that public interest in withholding the information outweighed the public interest in releasing the information.
5. How long has your authority had this system?
1 year.
6. Does the system have additional integrated modules (other than performance and risk) e.g. project management, Partnership, Financial etc.
No, but is configurable to host projects and allows live connect to other systems so data can be directly imported / exported.

7. If your performance management systems and risk systems are not integrated, could you please confirm if each system is 'in house' built or provided by an external provider (if external provider, in each case please provide the company name / address/ website of the provider)
Integrated.
8. Does the performance/risk system have an integrated dashboard output or external (third party) supplier dashboard output?
No – integrated.
9. If external could you please provide the company name / address/ website of the external supplier?
Integrated.
10. Does the performance/risk system have an integrated reporting output or external (third party) supplier reporting output?
Integrated reporting output.
11. If external could you please provide the company name / address/ website of the external supplier
N/A.

The supply of information in response to a freedom of information request does not confer the right to re-use the information. UK copyright law allows information supplied for the purposes of private study and non-commercial research to be used without permission. Information supplied can also be re-used for the purposes of news reporting except for in the case of photographs.

GOING FORWARD

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional FOIA request.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to DPO@NWLeicestershire.gov.uk or the address above.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at accessicoinformation@ico.org.uk.