



Data Protection Officer
Freedom of Information
NW Leicestershire District Council
Whitwick Road
Coalville
Leicestershire
LE67 3FJ
Telephone: 01530 454763

FREEDOM OF INFORMATION REQUEST 1153

I write further to your email dated 31 March 2020.

Your request has been dealt with under the terms of the Freedom of Information Act 2000 (FOIA), explained on our [freedom of information](#) page.

Your request:

1. What corporate income management and payment contract is used by the Council (e.g. Civica, Capita, Adelante)?
Capita Pay 360 Axis Income management and Payment solutions.
2. What is the contract anniversary date for the Councils income management and payment contract (dd/mm/yyyy)?
31/09/2020
3. What type of contract is held (Fixed/Rolling)?
Rolling.
4. What type of contract is held (Framework/Direct)?
Open tender contract.
5. When was the last time the council tendered for an income management and payment contract (dd/mm/yyyy)?
June 2018 – Not awarded. It is the Councils Intention to tender in October 2020 for a new system.
6. How much does the council pay for their income management and payment contract either annually or overall value? Please state which (annual or overall) has been provided.
Annual Maintenance 2019/20=£8385.35

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GOING FORWARD

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries

I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional FOIA request.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to DPO@NWLeicestershire.gov.uk or the address above.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at accessicoinformation@ico.org.uk.

Yours sincerely

Mackenzie Keatley
Information Governance Officer