



Data Protection Officer
Freedom of Information
NW Leicestershire District Council
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Leicestershire
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Telephone: 01530 454763

Date: 25 August 2020

FREEDOM OF INFORMATION REQUEST 1231

I write further to your email dated 20 July 2020.

Your request has been dealt with under the terms of the Freedom of Information Act 2000 (FOIA), explained on our [freedom of information](#) page.

Your request:

Please provide the number of pest control 'call outs' made to the council between 01 April 2019 and 30 June 2020, disaggregated by month and 'type' of pest.

Please feel free to provide the data on pest 'type' in most convenient format using wording consistent with your records for ease (for example, as 'birds', 'mice', 'rats', 'small mammals' etc).

Our response:

Between 01 April 2019 and 30 June 2020 there were 195 requests to North West Leicestershire District Council regarding pest control. Regarding the breakdown of pest type and month, I can confirm that we hold the information you have requested. However, complying with this request would exceed the cost limit of £450 and is therefore refused. Where we estimate that complying with a request will cost in excess of £450 or 18 hours of officer time we will refuse this request under section 12 of the FOIA.

The supply of information in response to a freedom of information request does not confer the right to re-use the information. UK copyright law allows information supplied for the purposes of private study and non-commercial research to be used without permission. Information supplied can also be re-used for the purposes of news reporting except for in the case of photographs.

GOING FORWARD

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional FOIA request.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to DPO@NWLeicestershire.gov.uk or the address above.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at accessicoinformation@ico.org.uk.

Yours sincerely

Mackenzie Keatley
Information Governance Officer