



Data Protection Officer  
Freedom of Information  
NW Leicestershire District Council  
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Telephone: 01530 454763

Date: 29 September 2020

## **FREEDOM OF INFORMATION REQUEST 1299**

I write further to your email dated 10 September 2020.

Your request has been dealt with under the terms of the Freedom of Information Act 2000 (FOIA), explained on our [freedom of information](#) page.

Your request:

I wanted to request freedom of information regarding a number of neighbours complaints for the month of December for the past 5 years.

In more detail, I would like to request the number of people that have complained to you about their neighbours in December between 2014 and 2019.

If possible, I'd like to know the details of the complaints such as loud music, argument or smell/smoke (cooking) or any other reasons that you record.

Our response:

Noise complaints December 2014-2019

	2014	2015	2016	2017	2018	2019
Noise	12	11	9	8	5	19
Dog Barking	7	5	5	13	4	3
Smoke	2	3	5	2	3	4
Odour	2	0	1	2	1	1

The supply of information in response to a freedom of information request does not confer the right to re-use the information. UK copyright law allows information supplied for the purposes of private study and non-commercial research to be used without permission. Information supplied can also be re-used for the purposes of news reporting except for in the case of photographs.

## **GOING FORWARD**

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional FOIA request.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to [DPO@NWLeicestershire.gov.uk](mailto:DPO@NWLeicestershire.gov.uk) or the address above.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at [accessicoinformation@ico.org.uk](mailto:accessicoinformation@ico.org.uk).

Yours sincerely

Mackenzie Keatley  
Information Governance Officer