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## Before you Start

Status: *Not yet started*

Any criteria below are required:

Required criteria	Status
Activity completion	0 of 4

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## Welcome to the team!

We would like to welcome you to the North West Leicestershire District Council family. This e-learning module will help to guide you through the things you need to know and the things you need to do before you start with us.

By using an online induction process you will be able to complete and revisit the information in this e-learning module to help you before you start and during your settling in period so you can learn at your own pace.

Please work your way through the programme and by the end of it you will have seen and read about us and how we work.

We look forward to welcoming you properly into the North West Leicestershire family in the coming weeks.

please note: there's a lot of information and media in this e-learning module so please be patient as it loads, thank you!

### One Team, One Council

**Trust** – We are honest, fair and transparent and we value trust.

**Respect** – We respect each other and our customers in a diverse, professional and supportive environment.

**Excellence** – We will always work to be the best that we can be.

**Pride** – We are proud of the role we play in making North West Leicestershire a happy, healthy and vibrant place to live and work.

**Growth** – We will work together to grow and continually improve.

**North West Leicestershire District Council's approach in developing effective relationships...**

The Council approaches new challenges, whether they are nationally or locally created, with enthusiasm and a belief that there is always a solution to any problem. These solutions can be found through effective and valued relationships, both internally and externally.

We are committed to listening carefully to the issues being raised by a broad range of people such as local communities, businesses, individual cases and Council colleagues. In listening we support what is possible to be delivered and agree expectations which are fair to all. We deliver to the jointly agreed quality whilst using the Council's resources wisely.