



Data Protection Officer  
Freedom of Information  
NW Leicestershire District Council  
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Telephone: 01530 454763

Date: 19 February 2021

## **FREEDOM OF INFORMATION REQUEST 1411**

I write further to your email dated 02 December 2020.

Your request has been dealt with under the terms of the Freedom of Information Act 2000 (FOIA), explained on our [freedom of information](#) page.

Your request:

I am writing under the Freedom of Information Act 2000 to request information about the use of risk based verification by your council.

Specifically, I am asking the following:

- Any briefing, reports, audits, evaluations or impact assessments (such as Equality or Privacy Impact Assessments) relating to your Council's use of risk based verification software.
- Any training, information or guidance documents given by the software provider to your council.
- Any sales documents or marketing material given to your council by the software provider.
- Any contracts\* you have with the software provider.
- Any documents or information on the performance of the software, particularly that giving assessment in relation to demographics (ie the breakdown of ethnicity in each risk category)
- What data sources are used to supply the software with information, please provide any relevant documents?

I am not asking for data that could identify any individuals who use your council's services.

Our response:

The risk based verification used by North West Leicestershire District Council is used in partnership with other Local Authorities, as such no contracts exist between this council and Xantura Limited. You may wish to request this information from Hinckley and Bosworth Borough Council: <https://www.hinckley-bosworth.gov.uk/foi>

I can confirm that North West Leicestershire District Council holds the remainder of the information you have requested. However, this information you have requested is from disclosure under section 43 of the FOIA.

Section 43(2) exempts information whose disclosure would, or would be likely to, prejudice the commercial interests of any person (an individual, a company, the public authority itself or any other legal entity). In this case, the data processing agreement between Xantura Limited and Hinckley and Bosworth Borough Council details the types of information that may not be disclosed.

The supply of information in response to a freedom of information request does not confer the right to re-use the information. UK copyright law allows information supplied for the purposes of private study and non-commercial research to be used without permission. Information supplied can also be re-used for the purposes of news reporting except for in the case of photographs.

## **GOING FORWARD**

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional FOIA request.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to [DPO@NWLeicestershire.gov.uk](mailto:DPO@NWLeicestershire.gov.uk) or the address above.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at [accessicoinformation@ico.org.uk](mailto:accessicoinformation@ico.org.uk).

Yours sincerely

Mackenzie Keatley  
Information Governance Officer