



Data Protection Officer
Freedom of Information
NW Leicestershire District Council
Whitwick Road
Coalville
Leicestershire
LE67 3FJ
Telephone: 01530 454763

Date: 28 January 2021

FREEDOM OF INFORMATION REQUEST 1453

I write further to your email dated 31 December 2021.

Your request has been dealt with under the terms of the Freedom of Information Act 2000 (FOIA), explained on our [freedom of information](#) page.

Your request:

- 1) Who is the the person responsible for council tax, business rates and parking collections and more specifically the enforcement of debts relating to these
Leigh Butler (Covering Business Rates & Council Tax)
Parking collections and enforcement is not handled by Nowrth West Leicestershire District Council. Please contact foi@leics.gov.uk.
- 2) Can you provide email and telephone contact details for the above person?
leigh.butler@hinckley-bosworth.gov.uk
01455 638 104
- 3) Do you have formal contracts with service level agreements for the enforcement of these debts?
Contracts are not held by North West Leicestershrie Disrict Council. Service acquired through partnership with Hinckley and Bosworth Borough Council.
- 4) If so, what are expiry dates for the contracts above?
01 October 2022

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GOING FORWARD

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional FOIA request.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to DPO@NWLeicestershire.gov.uk or the address above.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at accessicoinformation@ico.org.uk.

Yours sincerely

Mackenzie Keatley
Information Governance Officer