



Data Protection Officer  
Freedom of Information  
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Date: 21 January 2021

## **FREEDOM OF INFORMATION REQUEST 1457**

I write further to your email dated 23 December 2020.

Your request has been dealt with under the terms of the Freedom of Information Act 2000 (FOIA), explained on our [freedom of information](#) page.

Your request:

I would like to know the money taken from the Market Hall car park since April 2020, preferably broken down into days/weeks. I would also like to know how often this car park is patrolled by a warden to know if the car park is making profit for the council or a loss due to the salary of a patrol.

Our response:

The car parking service is not permitted to make a profit, it is currently in deficit and is budgeted for as part of the General Fund.

Our Civil Enforcement Officers have patrol routes that include both on and off street parking for the entire district of North West Leicestershire, spending on average 1.5 hours per day (Mon – Sat) on the Market Hall car park.

Please see below the monthly income taken from the Market Hall car park since April 2020, please note due to covid we did not charge during April, May and most of June, we also provided free parking on all Saturdays in December. It is also worth noting that the Civil Enforcement Officers not only enforce on vehicles that have not paid correctly for parking, they also enforce on vehicles that do not abide by other regulations of the car park including but not limited to; parking in disabled bays without a valid blue badge and parking within the lines of bays within the car park.

<b>Month</b>	<b>Income</b>
April 2020	£0.00
May 2020	£0.00
June 2020	£1.80
July 2020	£1,093.50
August 2020	£1,023.80
September 2020	£806.40
October 2020	£1,359.30
November 2020	£743.20
December 2020	£762.9

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## **GOING FORWARD**

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional FOIA request.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to [DPO@NWLeicestershire.gov.uk](mailto:DPO@NWLeicestershire.gov.uk) or the address above.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at [accessicoinformation@ico.org.uk](mailto:accessicoinformation@ico.org.uk).

Yours sincerely

Mackenzie Keatley  
Information Governance Officer