



Data Protection Officer  
Freedom of Information  
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Date: 19 March 2021

## **FREEDOM OF INFORMATION REQUEST 1531**

I write further to your email dated 09 March 2021.

Your request has been dealt with under the terms of the Freedom of Information Act 2000 (FOIA), explained on our [freedom of information](#) page.

### **Your request:**

Q1. Please name all the IT resellers that you have contacts with and buy from.

- a) Desktops - *Centerprise*
- b) Laptops - *Dell, ACS, BT*
- c) Ruggedised Equipment e.g. handheld devices, tablets and laptops - *IPADS from EE*
- d) Displays - *ACS, Insight, Kingsfield Computers, Centerprise*
- e) Data centre services i.e. storage, server, network, 6DG Group - *GCI, DELL*
- f) Wi-Fi network services - *GCI*

Q2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1?

- a) Desktops - *One off procurement, no contract.*
- b) Laptops - *One off procurement, no contract.*
- c) Ruggedised Equipment e.g. handheld devices, tablets and laptops - *EE contract 3 years, currently working on renewal.*
- d) Displays - *One off procurement, no contract.*
- e) Data centre services i.e. storage, server, network - *6DG - 3 year contract with 2 year extension, GCI - rolling yearly contract.*
- f) Wi-Fi network services - *GCI - support contract rolling.*

Q3. What year and month is the next hardware refresh due?

- a) Desktops - *no plans, sweat our assets, move to agile laptops*
- b) Laptops - *5 year replacement programme, replacements yearly*
- c) Ruggedised Equipment e.g. handheld devices, tablets and laptops - *no plans, sweat our assets, move to agile laptops*
- d) Displays - *no plans, sweat our assets*
- e) Data centre services i.e. storage, server, network - *AS ABOVE*
- f) Wi-Fi network services - *no plans, sweat our assets*

Q4. Please name the number of devices / equipment deployed by the organisation?

- a) Desktops - 294
- b) Laptops - 194
- c) Ruggedised Equipment e.g. handheld devices, tablets and laptops - 30
- d) Displays - 294
- e) Data centre services i.e. storage, server, network - lots
- f) Wi-Fi network services - 30

Q5. Please name the brand and model of the equipment mentioned and the spend for each product.

- a) Desktops - *LENOVO*
- b) Laptops - *DELL*
- c) Ruggedised Equipment e.g. handheld devices, tablets and laptops - *IPADS*
- d) Displays - *DELL, SAMSUNG, IYAMA*
- e) Data centre services i.e. storage, server, network - *ALCATEL, CISCO, NETAPP*
- f) Wi-Fi network services - *ARUBA*

Q6. Details on how these were procured. I.e. By Framework

- a) Desktops - *CCS*
- b) Laptops - *CCS*
- c) Ruggedised Equipment e.g. handheld devices, tablets and laptops - *CCS*
- d) Displays - *CCS*
- e) Data centre services i.e. storage, server, network - *CCS*
- f) Wi-Fi network services – *CCS*

Q1. Who is responsible for purchasing the equipment? Please provide their title, and their contact details.

*Sam Outama, IT Team Manager, [Sam.Outama@nwleicestershire.gov.uk](mailto:Sam.Outama@nwleicestershire.gov.uk)*

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## **GOING FORWARD**

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional FOIA request.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to [DPO@NWLeicestershire.gov.uk](mailto:DPO@NWLeicestershire.gov.uk) or the address above.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at [accessicoinformation@ico.org.uk](mailto:accessicoinformation@ico.org.uk).

Yours sincerely

Mackenzie Keatley  
Information Governance Officer