



Data Protection Officer
Freedom of Information
NW Leicestershire District Council
Whitwick Road
Coalville
Leicestershire
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Telephone: 01530 454763

Date: 13 April 2021

FREEDOM OF INFORMATION REQUEST 1561

I write further to your email dated 27 March 2021.

Your request has been dealt with under the terms of the Freedom of Information Act 2000 (FOIA), explained on our [freedom of information](#) page.

Your request:

For the period 01/04/2019 to 31/03/2020, please could you tell me:

- The total number of pay and display parking tickets or transactions sold (all payment methods)
496,139 tickets
- The total pay and display income (Cash, Credit/Debit card, Mobile App)
£443,227.94
- Total number of pay and display parking tickets or transactions sold via a Mobile App parking payment provider.
None - pay by phone was introduced June 2020 so after the dates requested.
- Total pay and display income processed via a Mobile App parking payment provider.
None.

Finally, in relation to the Council's current Mobile App parking payment provider, could you tell me:

- What is the contract expiry date for your Mobile App parking payment provider, and are there any extension periods?
We have a joint contract with other local councils, we are still within our first year and these is then the option of a two year extension period.
- What is the current notice period required in order for the Council to exit this contract?
We can give 2 months' notice but only after we have fulfilled the initial contract of a year and any agreed extension periods.
- What is the current contract value, annualised over the period 01/04/2019 – 31/03/2020?
None (see above).

The supply of information in response to a freedom of information request does not confer the right to re-use the information. UK copyright law allows information supplied for the purposes of private

study and non-commercial research to be used without permission. Information supplied can also be re-used for the purposes of news reporting except for in the case of photographs.

GOING FORWARD

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional FOIA request.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to DPO@NWLeicestershire.gov.uk or the address above.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at accessicoinformation@ico.org.uk.

Yours sincerely

Mackenzie Keatley
Information Governance Officer