



Data Protection Officer  
Freedom of Information  
NW Leicestershire District Council  
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Date: 25 May 2021

## FREEDOM OF INFORMATION REQUEST 1595

I write further to your email dated 28 April 2021.

Your request has been dealt with under the terms of the Freedom of Information Act 2000 (FOIA), explained on our [freedom of information](#) page.

### Your request:

- What was your Disabled Facilities Grant budget for the period from 1st April 2019 to 31 March 2020?  
*£670,314.00*
- What proportion of the budget mentioned above was spent on DFGs during the period from 1st April 2019 to 31 March 2020?  
*41%*
- How many applications for DFGs did you receive in the period from 1st April 2019 to 31 March 2020?  
*40*
- How many applications for DFGs did you receive from people living with motor neurone disease in the period from 1st April 2019 to 31 March 2020?  
*0, however please note that not all customers choose to disclose their conditions and so this is based on information from customers who chose to provide it.*
- What proportion of DFG applications received during the period from 1st April 2019 to 31st March 2020 received a decision within the nationally recommended target timescale of 6 months?  
*74%*
- What proportion of approved DFG applications received during the period from 1st April 2019 to 31st March 2020 received funding within the nationally recommended target timescale of 1 year?  
*93%*
- Do you currently have a fast-track application process in place to provide DFG funding more rapidly to applicants with urgent needs? If yes, what are the eligibility criteria to access this process?  
*Yes, urgent cases are hospital discharges or end of life - there are some exceptions dependant on the circumstances that would be prioritised on a case by case basis.*

- How many applications were made under the fast track process (if applicable) during the period from 1st April 2019 to 31st March 2020, and how many of these were approved?  
*Information not held.*
- Are there any circumstances in which the DFG mandatory means test is waived and if so what are those circumstances? (e.g. for adaptations under a certain cost or of a certain type)  
*Children's cases are not means tested and with discretionary DFG's which is part of the regulatory reform order policy.*
- How many applications for DFGs did you receive in the period from 1st April 2020 to 31 March 2021?  
*53*
- What proportion of DFG applications completed during the period from 1st April 2020 to 31st March 2021 received a decision within the nationally recommended target timescale of 6 months?  
*41%*
- What proportion of approved DFG applications completed during the period from 1st April 2020 to 31st March 2021 received funding within the nationally recommended target timescale of 1 year?  
*100%*
- Do you currently provide a single point of contact for applicants to approach for information and guidance during the process of applying for and receiving DFG funding?  
*Yes - via the Customer service centre at Leicestershire County Council.*
- Do you currently have an accessible housing register for your local authority area that is publicly available?  
*There is not a separate register but the current housing system allows for properties to be advertised with adaptations and likewise options with applications to allow matches to be made.*

The supply of information in response to a freedom of information request does not confer the right to re-use the information. UK copyright law allows information supplied for the purposes of private study and non-commercial research to be used without permission. Information supplied can also be re-used for the purposes of news reporting except for in the case of photographs.

## **GOING FORWARD**

If you are dissatisfied with the information supplied please feel free to contact me on the number above for any queries in relation to this response. Please note that in responding to further enquiries I can only comment on the information contained within this correspondence and cannot provide any further information that may pertain to an additional FOIA request.

If you remain dissatisfied following the conclusion of the above informal review, you have the right to ask for an internal review. A request for a review whether formal or informal should be submitted within two calendar months of the date of receipt of the response to your original letter and should be sent to [DPO@NWLeicestershire.gov.uk](mailto:DPO@NWLeicestershire.gov.uk) or the address above.

Please remember to quote the Authority's four digit reference number given at the top of this email in any future communications.

Further details on our appeals and complaints procedure can be found on our website [here](#).

If you remain dissatisfied following the conclusion of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at [accessicoinformation@ico.org.uk](mailto:accessicoinformation@ico.org.uk).

Yours sincerely

Mackenzie Keatley  
Information Governance Officer