Food waste collection trial FAQs:

**What is the food waste collection trial?**
In partnership with Leicestershire County Council we’re providing a food waste collection trial for 2,000 households on selected streets in part of Measham and some surrounding villages. As one of the selected streets your household will receive a weekly food waste kerbside collection.

**Why are we trialling food waste collections?**
We analysed black bin waste and found that around one third of waste in these bins was food waste. This is currently sent to landfill which releases methane when it breaks down - a harmful greenhouse gas. We want to recycle this food waste as part of our Recycle more… campaign, by directing it away from landfill, helping us increase our recycling rate to 50% by 2023.

**When will my food recycling containers and liners be delivered?**
Your indoor kitchen caddy, outdoor food recycling bin and roll of 52 compostable caddy liners will be delivered week commencing **Monday 18 November 2019**.

**When will my food waste be collected?**
Your first collection will take place on **Tuesday 26 November 2019** and will continue every Tuesday after that. Your collection day may change or be suspended over the Christmas and New Year period - please see the calendar below.

After Christmas and New Year your food waste will go back to being collected every Tuesday.

**How long will the trial run for?**
The trial will initially run for six months. After this we will review the trial. If it’s a success, we hope to introduce weekly food waste collections to all residents in North West Leicestershire. If you don’t hear from us at the end of the trial, please continue to use the weekly food waste collection service.
Where do I put my outdoor food recycling bin for collection?
Please place your outdoor food recycling bin on the kerbside next to the boundary of your property, by 6am on the day of your collection. This might mean you need to put it out the night before.

What will happen to my food waste during the trial?
Your food waste will be taken to a special processing plant operated by Biogen in Atherstone, Warwickshire. Here it goes through a process called anaerobic digestion which creates biogas – this can be used to generate renewable energy i.e. electricity and heat. It also produces biofertiliser which is used on farmland.

I waste very little food, how will the trial impact me?
Even if you don’t waste a lot of food and you might compost at home you may still have unavoidable food waste such as meat / fish bones, banana skins and tea bags. These can all be recycled as part of the trial.

I have filled my outdoor food recycling bin. What can I do?
If this is happening regularly please call us on 01530 454545 for further advice.

How can I keep my food waste containers clean?
• Use the compostable liners provided
• Line your caddy with newspaper or kitchen towel to avoid condensation
• Rinse / wash your containers on a regular basis

I have run out of compostable caddy liners, where can I order more?
Compostable caddy liners can be ordered online at www.nwleics.gov.uk/request or by calling 01530 454545.

How will the trial be reviewed?
We will measure residents’ satisfaction by asking you to complete some surveys. We will also get feedback from our waste staff who will collect the food waste, allowing us to evaluate the trial overall.

One of my food waste containers is broken. What should I do?
You can order a replacement food waste container or repair online at www.nwleics.gov.uk/request or by calling 01530 454545.

What happens if I move house?
Please leave your kitchen caddy and outdoor food recycling bin at the property, please do not take them to your new house.

www.nwleics.gov.uk/recyclemore  @NWLEnviro