

PROVISION OF INTERPRETATION AND TRANSLATION SERVICES AT NORTH WEST LEICESTERSHIRE DISTRICT COUNCIL

2007-2008

Service	language requested	Payee	Interpretation / translation	Cost of service
HOUSING SERVICES	Polish	Aldona Coldicott	Translation	£208.00
ENVIRONMENTAL HEALTH	Lithuanian	Leicester City Council	Interpreter	£132.19
CUSTOMER CONTACT CENTRE	Slovak	Language Line	Interpreter	£8.46
HOUSING SERVICES	Polish	Language Line	Interpreter	£8.46
			Total	£357.11

2008-2009

Service	language requested	Payee	Interpretation / translation	Cost of service
CUSTOMER CONTACT CENTRE	Polish	Language Line	Interpreter	£59.23
ENVIRONMENTAL HEALTH	Polish and Slovak	Cintra	Translation	£97.76
HOMELESSNESS SERVICES	Polish	Aldona Coldicott	Interpreter	£37.50
ENVIRONMENTAL HEALTH	Mandarin	Easy Translation	Translation	£30.00
HOUSING SERVICES	Latvian	Leicester City Council	Interpreter	£141.00
ENVIRONMENTAL HEALTH	Mandarin	Sui Ying Hon	Interpreter	£42.80
ENVIRONMENTAL HEALTH	Cantonese	Easy Translation	Translation	£309.96
			Total	£718.25

2009-2010

Service	language requested	Payee	Interpretation / translation	Cost of service
ENVIRONMENTAL HEALTH	Gujarati	Leicester City Council	Interpreter	£207.00
ENVIRONMENTAL HEALTH	Mandarin	Leicester City Council	Interpreter	£489.96
			Total	£696.96

2010-2011

Service	language requested	Payee	Interpretation / translation	Cost of service
HOUSING SERVICES	Polish	Language Line	Interpreter	£6.45
ENVIRONMENTAL HEALTH	Mandarin	Leicester City Council	Interpreter	£628.64
ENVIRONMENTAL HEALTH	Polish	Leicester City Council	Interpreter	£163.30
ENVIRONMENTAL HEALTH	Mandarin	Leicester City Council	Interpreter	£142.66
			Total	£941.05

2011-2012	Service	language requested	Payee	Interpretation / translation	Cost of service
	Waste Management	Polish	Easy Translations	Translation	£30.00
	Housing Advice	Polish	ALS	Translation Interpretation	£251.67
	Housing Advice Services & Customer Services	Polish, Mandarin and Czech	Language Line & ALS	Translation & Interpretation	£332.96
	Equality & Diversity Team	Polish	ALS	Translation	£382.50
	Housing Management	Polish	Language Line	Interpretation	£317.68
				Total	£1,314.81
2012-2013	Service	language requested	Payee	Interpretation / translation	Cost of service
	Housing Management	Polish	Language line	Interpretation and Translation	£325
	Benefits	Polish and Latvian	Language line	Interpretation and Translation	£180.96
	Waste Management	Hungarian	Language line	Interpretation	£75.60
	Customer Services	Latvian and Lithuanian	Language line	Interpretation	£71.28
	Environmental Health	Mandarin	Language line	Interpretation	£23.76
	SPA - Leisure Services	Polish	Language line	Interpretation	£7.56
				Total	£684
2013-2014	Service	language requested	Payee	Interpretation / translation	Cost of service
	Environmental Health	Mandarin	Siu Ying Hon	Translation	£125
	Housing	Mandarin	Easy Translations	Translation	£105.95
	Street Environment	Polish	Language Line	Translation	£6.48
	Street Action	Polish	Easy Translations	Translation	£234
	Street Enforcement	Bengali	Easy Translations	Translation	£15.12
	Performance & projects	Mandarin	Siu Ying Hon & Easy Translations	Translation	£1,665
				Total	£2,152