

BULKY ITEM SERVICE

Below is a list of examples of what can and cannot be accepted as part of the bulky item collection service. If you have an item that is not on the list or you're unsure about whether it is acceptable, please contact customer services on 01530 454545.

ACCEPTABLE ITEMS

Appliances
Armchairs
Bed bases
Bikes
Carpets or underlay (*must be rolled and tied up, no bigger than 6ft*)
Child's car seat
Computers
Conservatory wicker furniture
Cookers
Cupboards (*freestanding*)
Curtains Desk (*non-glass*)
Dishwashers
Fridge freezers (*no food waste or loose items to be left inside*)
Furniture (*freestanding*)
Garden furniture
Keyboards
Lamps
Lawnmowers (*but not ride on mowers*)
Mattresses (*must be stood up, overly mouldy mattresses will be rejected*)
Prams and pushchairs
Printers
Settees
Speakers
Stereo
Strimmers
Toys
Tumble dryers
Vacuum cleaners
Wardrobes (*freestanding*)
Washing machines
White goods

NOT ACCEPTABLE

Asbestos
Bricks
Builders waste (hardcore)
Car parts
Cast iron baths
Commercial items
Concrete Fitted bathroom suites*
concrete Slabs
Fitted kitchens*
Fluorescent tubes (because of the mercury)
Garden waste
Greenhouses
Motorised vehicle parts
Oil Paint
Patio doors (because of the amount of glass)
Pianos
Rubble
Soil
Tiles (ceramic or roof, wall or floor)
Tyres
Windows Coloured pallets (red or blue)
Loose bundles of wood
Railway sleepers
Age range cookers
**Dependant on size, weight and quantity of items.
Please contact us for advice.*

NOTICE ABOUT GLASS/ ITEMS WITH GLASS PANES

*Please be aware due to health and safety concerns we **cannot** take items with large glass panes in them.*

Example = Cupboard with glass doors

*We do not have the necessary equipment to remove and transport this glass safely and any items with large glass panes will **not** be collected.*

Please be aware that we will take oven's/cooker due to the low risk of the glass being shattered or broken.

Please note: All soft furnishings must be in reasonable/clean condition for us to take. We will not take soft furnishings that have mould or pet waste on, or that have been soiled beyond what our crew consider to be reasonable. The decision will be made by the crew who can assess the item at the time of the collection.

If the item is rejected and is the only item on the booking we will make a refund. If there are a total of 2-3 items on the booking and one is rejected, no refund will be made. If there are more than 3 items, we will refund the £5 charge for the rejected item.