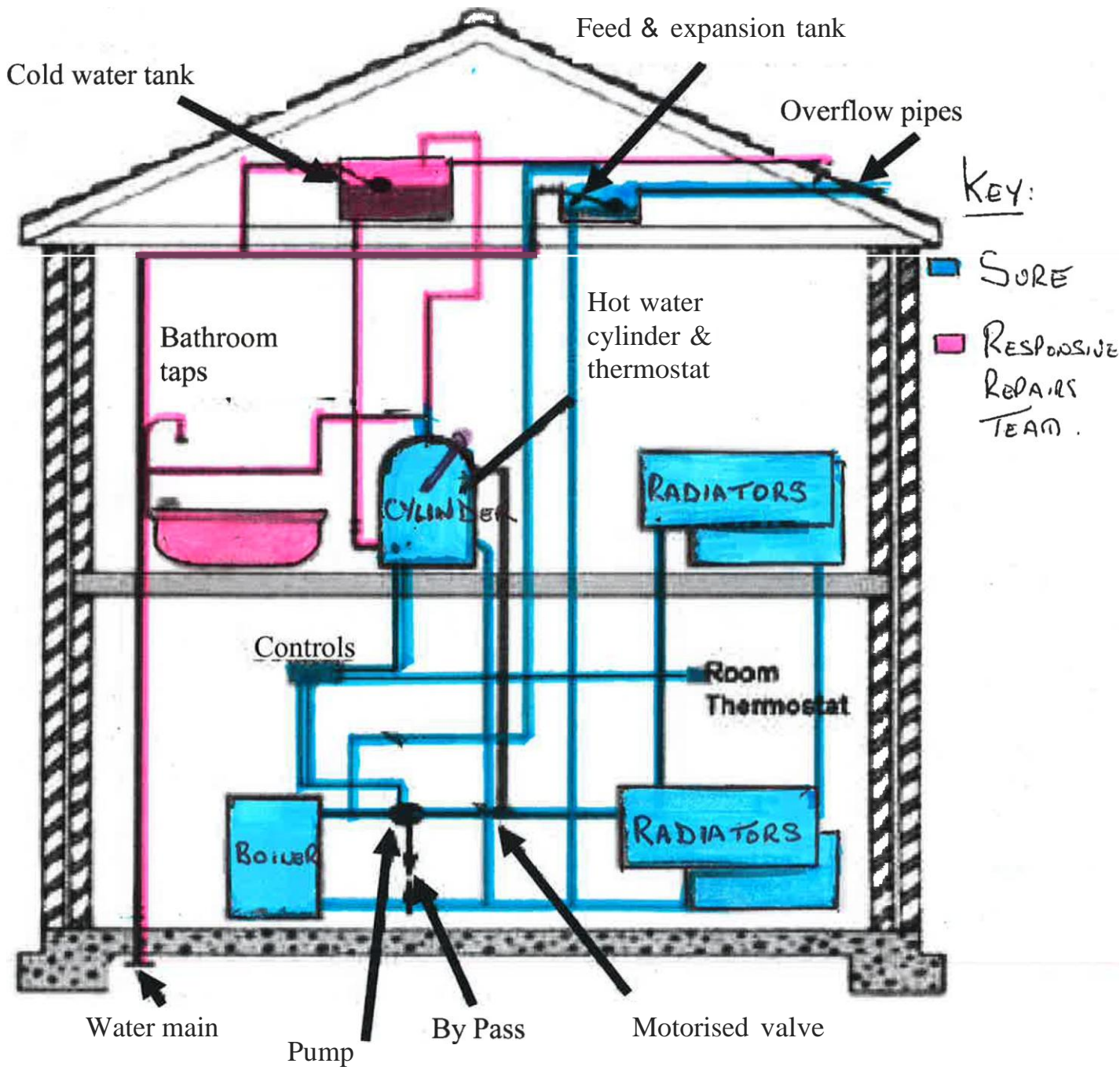


Typical Solid Fuel System



Items covered by Sure Maintenance Ltd.

- Service, repair & maintenance of all solid fuel appliances, including CO monitors.
- Sweeping of all associated flues twice a year.
- Repairs and maintenance to heating systems, including CH pipe work, radiators, controls, valves, thermostats, cylinder and pipe work within 600mm of cylinder, pump & expansion tank.
- CH breakdowns during the day and out of hours.
- Hearths & Surrounds
- Replacement chimney pots / repairs to flues.

Items covered by IRT.

- Repairs / maintenance to domestic hot & cold water system, including the cold water storage tank.
- Immersion heater
- Repairs / maintenance to all plumbing in bathrooms and kitchens, WCs, waste pipes, kitchen sinks, taps & cold main pipe work.