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need for the festive season



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12 & 13



Countdown to Christmas
– find out what's on.

North West Leicestershire District Council office opening hours over Christmas and New Year

Monday 24 December 2012 – 8.45am to 5pm
Tuesday 25 December 2012 – CLOSED
Wednesday 26 December - CLOSED
Thursday 27 December 2012 – 9.30am to 5pm
Friday 28 December 2012 – 8.45am to 5pm
Monday 31 December 2012 – CLOSED
Tuesday 1 January 2013 - CLOSED
Wednesday 2 January 2013 – 8.45am to 5pm
Thursday 3 January 2013 - 9.30 to 5pm
Friday 4 January 2013 – 8.45am to 5pm
Out of Hours number – 01530 454789



Front cover photograph taken in New Lount by Lesley Hextall (Tourist Information Assistant)

Welcome to Vision magazine

In the last edition of Vision, we told you all about the things we are doing to support business and to help our local economy grow.

One of the things North West Leicestershire District Council is doing is to launch our Buy Local initiative – a drive to make sure that more of what we buy as a Council comes from local suppliers based in our district. We launched Buy Local at the beginning of October and I'm delighted to say that over 300 businesses have already signed up to be part of it. They've already started to see the benefits with our first contracts being awarded to suppliers who have registered their details on Buy Local. If you are a local trader and you haven't signed up yet,

then please take a look at www.buylocalgov.co.uk and see how doing business with the Council could help up your business.

Meanwhile there has been more good news for businesses in Coalville – as well as the launch of the car park refund scheme in October, the town is going to be receiving national funding, help and advice as one of the new Town Team Partners. The Partners scheme is an initiative that is helping to put into practice great ideas to inject new life into our town centres and brings with it £10,000 for the Coaville Town Team. It's part of a range of ideas

Photographed at the launch of Buy Local are (from left to right) Councillor Richard Blunt and Andrew Bridgen, MP for North West Leicestershire



and plans for Coalville, which together will make a big difference.

Our town centres will also be at the heart of preparations for Christmas, so I hope you will take the opportunity to join in, visit the shops and markets and make the most of what's on offer.

In the meantime I'd like to wish you and your family the compliments of the season and all the very best for 2013.

Richard Blunt

Councillor Richard Blunt - Leader

☎ 01827 373111

✉ richard.blunt@nwleicestershire.gov.uk

Vision is published by North West Leicestershire District Council.

To receive a copy in large print please contact the Communications Team:

North West Leicestershire District Council,
Council Offices, Coalville, Leicestershire, LE67 3FJ

Email: communications@nwleicestershire.gov.uk

Tel: 01530 454545

ADVERTISING: If you wish to advertise in Vision magazine please email vision@socius-ltd.co.uk

Vision magazine has a circulation of 40,500 copies.

Please use your blue bag when you dispose of this and other magazines.



Cutting fuel bills by planning to be greener

A new project has been set up to help make council housing greener and more energy efficient and so helping to reduce fuel bills for tenants.

The 'Green and Decent Homes' project brings together council tenants with council officers to work together to make changes which will save money, as well as saving the planet. Tenant representative Pauline Innett explains the aims of the project, "We are now using three key measures for future planning based on; how environmentally friendly our homes are, what sort of condition they are in and are there any neighbourhood improvements our residents would like to see."

With rising fuel costs, doing everything to ensure bills are low, whilst houses are warmer and more energy efficient makes real sense. Pauline says, "Over the next two years, we will be trying out greener energy sources in our homes and will be monitoring their effectiveness both

in terms of energy efficiency and cost reduction. These might be solar panels or air source heat pumps or using different building materials amongst other proposals. This really is a new way of planning and maintaining our homes for the future at North West Leicestershire."

If you have any questions, want to know more or get involved contact Tracy Ashe, Financial Systems Manager on 01530 454792 or email: tracy.ashe@nwleicestershire.gov.uk



Multi million investment

will fund council house improvements for three years

.....

An injection of cash will mean a new look for thousands of North West Leicestershire District Council tenants over the next three years.

The Council will receive over £21 million to carry out major improvement works on council houses, including new central heating systems, roofs, bathrooms, kitchens and doors. The first properties to see the benefits are in Jeffares Close, Kegworth and Harratts Close, Ibstock.

Contracts have been signed with Lovell Partnerships and Kier Services who will carry out the work on the Council's behalf. Initially 600 homes will be targeted to receive the improvements in the first year. Over the next two years there are plans to complete improvements on over more than three thousand council properties.



Community Care Workers Required

Caring Hands is committed to improving people's lives by promoting independence and choice through the delivery of a professional, high quality flexible service.

Caring Hands is currently recruiting community care workers and needs caring, flexible and reliable individuals to support service users in their own homes. We currently have jobs available in the following areas.

Burton On Trent • Lichfield / Rugeley / Burntwood • Ashby De La Zouch • Tamworth • Castle Donnington / Kegworth

Community Care Worker based within the community:

- Flexible working hours: Days, Evenings and Weekends
- Very competitive rates of pay
- Experience preferred, but not essential
- Full induction and training provided, including NVQ 2 in Care
- Access to own transport essential



All applicants will be required to complete a Criminal Records Bureau Disclosure.

Please Contact:

Alison on 01543 420580 for Lichfield/ Rugeley area.
Agnes on 01543 420570 for Tamworth area.
Margaret / Rachael on 01530 561893 / 01530 563300 for all other areas or email info@carng-hands.co.uk

Did you know

your benefits will be changing?

Welfare and benefits are changing, as part of sweeping Government reforms, and these changes could affect you and your family – if you, or they, are of working age.

At the moment local councils administer Council Tax Benefit in their areas based on rules set by Government.

From April 2013, councils will be administering their own scheme (Council Tax Support) that will replace Council Tax Benefit. Under the new scheme, the amount of council tax you pay or the discounts you receive may change.

The reforms aim to simplify the current benefits criteria, create incentives to get people into work, protect the most vulnerable in society and deliver fairness to those claiming benefit and to the taxpayer.



THE REFORMS INCLUDE:

- * Introducing a £500 per week household benefit cap for couples and £350 if you a single person.
- * A new personal independence payment to replace Disability Living Allowance.
- * Tougher penalties for benefit fraudsters.
- * Introducing a new bedroom number criteria to make better use of social housing.



The idea is that these changes will provide a welfare state that is fit for the 21st century. **Pensioners and war widows will not be affected by the changes.**

To find out more information and how you could be affected by the changes visit http://www.nwleics.gov.uk/pages/welfare_reforms. Or call North West Leicestershire District Council on 01530 454545.

THE ART OF REMINISCING

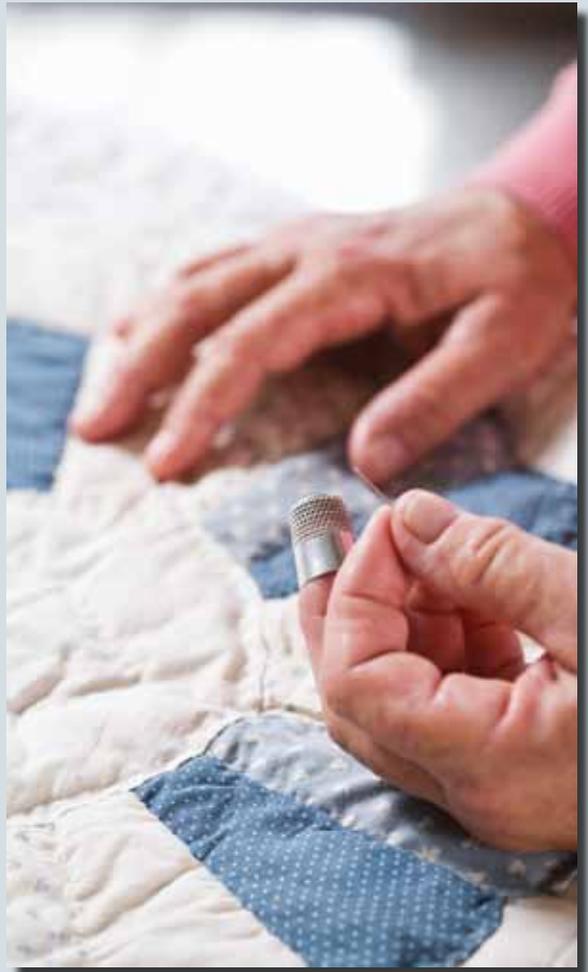
As the year comes to an end, many of us look back and remember what we've done, where we've been and the significant things that have happened to us. Now there's a new exhibition, which puts together the memories and experiences of local people – going right back over the years. Together these memories have quite literally built up a picture of what life has been like, through the eyes of local people in North West Leicestershire.



The Art of Reminiscing, organised by North West Leicestershire District Council and supported by funding from Leicestershire County Council, has encouraged council residents to talk about their memories of the district and to donate photographs that represent events in their lives.

The photos have been transferred onto pieces of material, which have then been sewn together. Once completed, each section of material will be combined to form two larger pieces of art including a patch work quilt, which will provide a lasting historical record of North West Leicestershire, over the last century.

In addition to the pieces of art, the project has provided a wonderful opportunity for older people to meet new friends, share stories and memories, whilst using skills that they probably haven't used for some time, like sewing and stitching.



Now an exhibition of their work is due to be officially opened on 5 December and will then be on display for the rest of the month at Snibston Discovery Park, Ashby Road, Coalville.

Christmas Craft Fair

Coalville market will be hosting a Christmas craft-fair to coincide with the Christmas in Coalville event which takes place on 1 December. The craft fair will take place on Friday the 30 November as well as Saturday the 1 December.

You will be able to buy unique gifts for your friends and family as well as purchase all of your essential items from the regular stall holders. Craft stalls include jewellery, canvasses, shabby chic items, badges, cards, stationary, knitted gifts, homeware, Christmas pies and puddings plus many more. On the Saturday, children's entertainers 'The Specialists' will also be on hand between 10am and 2pm to involve children in an old fashioned type of Christmas!



For further information, please call the Business Focus team on 01530 454609.



Car parking is free at Christmas

For everyone doing their Christmas shopping in Coalville this December there will be free car parking on each of the Saturdays in December – that's 1, 8, 15, 22 and 29 December.

Mazaika

Saturday 24 November at 8pm
Centre Stage production of 'Mazaika' with Russian Songs, Gypsy Fiddle, Tango and Beyond.

A magical and exhilarating performance guaranteed to transport you from the Russian Steppes to the Gypsy campfire, the opera house to the Parisian café. Full of Russian soul, tango passion and operatic melodrama plus some hotclub and hillbilly mayhem thrown in.

Suitable for all ages.

Tickets are priced at £9, £10 and £8 for children and can be bought on the door.

Licensed Bar open from 7pm.

12K of Christmas is coming to Coalville



There's a fun way to get active for Christmas. On Sunday 9 December North West Leicestershire District Council's Active Together Team will be supporting the LWA (Living Without Abuse) charity to deliver three events which together make up the 12Ks of Christmas at Snibston Country Park.

Across the three events, there's something for everyone from a run to a plod!

- **10K Starts at 10am**
- **2K Fun Run starts at 10.20am**
- **2K Pudding Plod starts at 10.30am**

For more information please visit www.12kofcoalville.co.uk or contact Michele at michele@lwa.org.uk

For more information on the Pudding Plod please contact Zara Barnes, North West Leicestershire District Council by calling 01530 454606 or emailing zara.barnes@nwleicestershire.gov.uk



Civic Carol Service

The North West Leicestershire District Council's Civic Carol Service will be held in the beautiful setting of Mount St Bernard Abbey by kind permission of the Cistercian Monks.

It takes place on Friday 14 December at 6.15pm. This is a wonderful opportunity for those who have not visited the Monastery to experience a service led by the monks.

Please contact us if you would like to attend this festive tradition. To register your interest and number of places required, please contact Angela Bexton on: 01530 454603 or email: angela.bexton@nwleicestershire.gov.uk

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Christmas

Christmas Fair

Saturday 1 December
Market Street, Ashby
10am to 4pm

- Meet Santa
- Community stalls
- Carol singing
- Festive food and drink
- Craft Market at Legion House

For more information please call Ashby Town Council on 01530 416961



Castle Donington – Christmas Cheer, Friday 7 December, 5pm

- Santa and real reindeer
- Late night shopping
- Christmas market in St Edward's Church Hall

Kegworth - Carols in the Market Place, Saturday 15 December, 5pm

- Live music, carol singing and hand bell ringing
- Free gift for children under 11 yrs

Farmers' Market

Saturday 15 December
South Street, Ashby
9am to 2pm

- Hog Roast
- Mulled Wine
- Festive Music



Santa will be visiting 11am - 1pm.
Free raffle for luxury hamper to be drawn at 1pm.

The Manor House School, South Street,
Ashby De La Zouch.

s Events

Christmas in Coalville

Saturday 1 December
Market Hall Car Park
1pm until 5pm

- Live entertainment compered by Hermitage FM
- Santa with real reindeer
- Face painting
- Fun fair
- Arts & crafts workshop
- Fire engine
- Craft fair in Market Hall
- Festive entertainment at Coalville Library

For more information
please call 01530 454603

**FREE
PARKING**

Programme subject to change

FIREWORK FINALE AT 5PM



Council officers reduce carbon footprint by bike

Helping to reduce the carbon footprint, but with maximum efficiency, North West Leicestershire District Council's Civil Enforcement officers have moved onto two wheels. The Officers help to enforce traffic regulations in the district and so being mobile is very important.

Bikes had been introduced to help officers to get around the district on a trial basis. But now it has proved so popular, that the bikes have become part of the service. As well as being energy efficient and effective, the officers are enjoying the health benefits of cycling as part of their job.

The bikes have been provided to the Council as part of an ongoing partnership with Halfords.



Pictured is John Noble, Civil Enforcement Officer

Local school plans to harness solar power to go green

Ellistown Community Primary School has launched an ambitious appeal to help them go green and save money.

By the end of April next year they are hoping to raise up to £15,000

to install solar panels to the school roof will enable them to generate their own electricity and therefore save on energy costs each year.

The children will also be able to learn, first-hand, how the school

can produce its own electricity and where it is used.

If you'd like to know more, then visit www.solarschools.org.uk where you can find out all about the project and make a donation.

Repairs and Investment Team sparks **excellence**

The North West Leicestershire District Council housing repairs team has been given an excellent annual report from the national quality regulator for electricians.

The National Inspection Council for Electrical Installation Contracting (NICEIC), found a number of examples of good practice during a recent accreditation inspection.



The inspector spent a day with Ian Palmer, the Council's Quality Supervisor, and two of his electricians, as part of a rigorous inspection of the electrical work the Council carries out on its properties. The continued accreditation means that the Council's work is guaranteed to be up to the very highest standards.



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HOUSING REPAIRS

**Remember the Christmas
and New Year period
there are changes to our
opening hours.**

Between 20 December and 4 January there will be an emergencies and urgent repairs only service in operation. We will be closed on Christmas Day, Boxing Day and 27 December. If you do need to call us in an emergency our contact details are:

Monday - Friday - 01530 454635 (office hours)
At all other times - 01530 454789 (all other times)

You can also report repairs at any time by email to: repairs@nwleicestershire.gov.uk

Wheelie

big boost for Coalville's cycle network

Work has begun on a £2 million scheme to expand and improve Coalville's cycle network.

When completed, the new network will span a total of 15 kms, connecting existing tracks in the town and vastly improving access for cyclists.

It is hoped the ambitious Leicestershire County Council scheme will help

ease congestion by encouraging more people to leave their cars at home when getting from A to B.

The work is just one initiative being funded by the Choose How You Move Smarter Travel for Business Project.

Led by the county council, the project aims to boost sustainable travel, primarily in the Coalville and Loughborough areas, and make it easier for people to get to and from work.

Work on the new network starts this month, with a section around the Birch Tree Roundabout. The overall scheme has been split up into around 30 different sections, which will be completed over the next calendar year.

For more information or to comment on the proposed cycle network visit www.leics.gov.uk/proposed_coalville_cycle_network



Green Footprints Awards

Do you know a green-minded school, youth group, community group or business that deserves recognition? If so, there is still time to nominate them for a Green Footprints Award 2013.

Now in their fifth year, the awards are run by North West Leicestershire District Council as part of its Green Footprints Challenge, championing eco-heroes from communities and businesses who have met the challenge of choosing greener ways to live and work.

The awards recognise people or groups who have made an outstanding contribution to the environment in North West Leicestershire in the following categories:

- **Businesses**
- **Children & Young People** (under 25 years)
- **Partnerships & Community Groups**
- **Schools**
- **Sustainable Urban Design**

Those who have been shortlisted for the awards will be invited to the awards ceremony, which will be held as part of the annual civic ball on Friday 26 April 2013.

The closing date for the awards is 31 January 2013, so get your green thinking hat on and nominate someone you know.

For further information and to apply online please log on to: www.nwleics.gov.uk/footprints or call 01530 454545 for an application form.

5th

YEAR OF THE



SPONSORS OF THE GREEN FOOTPRINTS CHALLENGE 2013

Move More 4 Less week **IS BACK!**



Budget-busting activity sessions will be available for seven days across Leicestershire and Rutland between **21 - 28 January 2012**, with most activities costing **ONLY £1!**

To find out what activities are available in your area please contact Zara Barnes at North West Leicestershire District Council by calling 01530 454606 or emailing: zara.barnes@nwleicestershire.gov.uk.



Remember to check for Christmas and New Year opening times for your local leisure centres.

Worried about losing your home or just looking for a new place to live?

North West Leicestershire District Council's Housing Advice Team can help you to resolve your housing difficulties by providing free, independent, confidential advice and support. We offer advice to anyone in the district whether you are looking to buy your own home, rent privately, looking for a council or housing association home or perhaps a room in a shared house.

We have a variety of different schemes to help, such as:

- Available Properties - is a free privately rented letting service for both landlords and tenants
- Repossession prevention schemes - to help prevent home owning families from losing their home or households being evicted from their rented home
- Referrals to Citizens Advice Bureau for free independent financial and benefits advice
- Advice on how to buy your first home through low cost home ownership scheme
- Sanctuary Scheme to protect people at risk of domestic abuse
- Mediation for families in conflict
- Discretionary Housing Payments - if you already get some housing related benefits or Council Tax benefit and you are struggling to pay your contributions



If you are at risk of losing your home please contact the Housing Advice Team sooner rather than later. We can often intervene to prevent homelessness. We can take action such as speaking to your landlord if you are in dispute with him/her or contacting your mortgage provider to try to prevent your home being repossessed.

For any kind of housing options assistance please contact the Housing Advice Team on: **0800 183 0357**.

Email: housing.advice@nwleicestershire.gov.uk

Are You Safe from Domestic Abuse?

People often associate domestic abuse with violence by a man on a woman. However, domestic abuse, which includes controlling and isolation of victims as well as violence, is far more widespread than this.

It is generally acknowledged that 1 in 4 women and 1 in 6 men will experience abuse sometime in their life time. Victims come from all walks of life, regardless of economic or social background, ethnicity, sexuality, disability or religion. Victims and their abusers can be male or female and from any age group.

If you think you may be at risk of abuse, ask yourself the following:

- Is your partner charming one minute and controlling the next?
- Does your partner 'pressure' you into having sex when it suits them even if you don't want to?
- Does your partner prevent you from working or accessing money?
- Is your partner jealous of your family and friends and wants to isolate you from them?
- Do you feel you are constantly 'walking on eggshells'?
- Do you feel you have no self esteem or self worth as a result of your relationship?

In a healthy relationship, your partner will be:

- Supportive
- Trusting of you
- Respectful of you
- Happy for you to have friends and family to chat to
- Equal to you





Leaving an abusive relationship may not be easy for some, but working within the area of North West Leicestershire there are a number of agencies willing and ready to help and give you the support you need, however long it may take. Those agencies can also now assist abusers in getting the help they need, providing they recognise their behaviour and are willing to change.

Getting Help

Remember the Police take ALL reports of domestic abuse seriously and will do ALL they can to help you.

Useful Phone Numbers:

'Living Without Abuse' (LWA) - support for men and women living in Charnwood and North West Leicestershire. Call: 0300 365 0112

Women's Aid Leicestershire Ltd. Call: 0116 242 6440

The ADAM Project - support for men living in Leicester, Leicestershire and Rutland. Call: 0116 242 6440

Leicestershire Police - can provide help and advice to victims of domestic abuse. Call: 101.
In an emergency always dial 999.

Interested in local heritage?

Moira Furnace Museum is applying for funding through the Heritage Lottery Fund for the refurbishment of the museum and to engage with visitors on the local heritage. The Museum would like to ask the community what heritage they would like and how to interpret it. This is a wonderful opportunity to have a say in your heritage.

The Museum has created a questionnaire and would be delighted for anyone to complete it and let them know your thoughts.

To download a form please visit www.moirafurnace.org, alternatively an application form can be collected and dropped off at the Tourist Information Centre in Ashby, North West Leicestershire District Council Offices or Hermitage FM, Coalville as well as Moira Furnace. Please fill in the form and return it before 30 November.

All completed questionnaires will be entered into a prize draw and a family of 4 (2 adults and 2 children) have the chance to win a ticket for the Joseph Wilkes barge trip, free entry into the museum and afternoon tea and cakes at The Hub cafe.



Avoid a cold snap this winter

Being without heating and hot water is no fun at any time of year, but in the winter it can present real problems. Faulty appliances or appliances which are not serviced regularly can also give off deadly carbon monoxide fumes, causing serious illness or fatalities.

So better to avoid a boiler breakdown or a heating hiatus by making sure appliances are serviced every year. North West Leicestershire District Council offers its tenants an annual service on gas (and oil) fired appliances.

To arrange for a service tenants should call free on 0808 100 3112. Safety checks and servicing is carried out by Tomlinson for North West Leicestershire District Council.

How to protect your family from the risks of carbon monoxide

There are a few simple steps we can all take to ensure our gas appliances are safe:

1. Make sure all your heating appliances are installed and serviced by a Gas Safe Registered engineer annually.
2. Look out for the signs of carbon monoxide.
These are:
 - Pilot lights that frequently blow out,
 - Soot or yellow/brown staining around or on appliances.
 - Lazy yellow flames on your cooker. The flame should be crisp and blue.
 - Increased amounts of condensation on your windows.
 - Chimney or ventilation problems.
3. Install a carbon monoxide alarm. This will alert you if carbon monoxide is detected in your home. Before purchasing an alarm, always make sure it is compliant with British Standard EN 50291.

NATIONAL FRAUD INITIATIVE

North West Leicestershire District Council is required by law to protect the public funds it administers. The authority may share information provided to it with other bodies responsible for auditing or administering public funds in order to prevent and detect fraud.

The Audit Commission requires the authority to participate in its National Fraud Initiative (NFI). We are providing the data to the Audit Commission in respect of housing and housing benefit applications, insurance claims, market trader, taxi driver and personal alcohol licence applications so that they can be compared to information provided by this authority and other public bodies. North West Leicestershire District Council is the data controller under the Data Protection Act 1998. The processing of data by the Audit Commission in a data matching exercise is carried out under its statutory powers under section 32A of the Audit Commission Act 1998. It does not require the consent of the individuals concerned under the Data Protection Act 1998.

Further information is available on our website at http://www.nwleics.gov.uk/pages/corporate_policies

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Want to keep up to date with all the latest news from North West Leicestershire?



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FIND US ON FACEBOOK
where you can catch up with the latest news from our leisure centres, tourist information, on recycling and on our Green Footprints Challenge.

Learn More - Earn More

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Why not have a look at our new

Apprenticeship Vacancy Page

stephensoncoll.ac.uk/apprenticeshipvacancies

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range of workplace
locations!

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Open Evenings

Tuesday 20th November
or Wednesday 6th February
3pm - 7pm

All Welcome

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