

How to get in touch with us



Write to us at:

North West Leicestershire District Council
Housing Division
Council Offices
Coalville
Leicestershire
LE67 3FJ

Call in and see us at:

The Council Offices, Whitwick Road, Coalville, any
weekday from 8.45am-5pm.



Telephone:

01530 454545



E-mail:

housing@nwleicestershire.gov.uk



Website:

www.nwleics.gov.uk

Equality Statement

Inclusion of availability:

This document is available in other languages,
formats or on computer disc on request,

Please contact the Business Support Team on
01530 454545 or e-mail:
housing@nwleicestershire.gov.uk

It will also be posted on the Council's website at:
www.nwleics.gov.uk

Other leaflets in the 'How to...' series include:

- Apply for council housing
- Pay your rent
- Report a repair
- Deal with anti-social behaviour or nuisance
- Get permission for alterations or improvements
- Claim compensation for improvements
- Terminate your tenancy

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North West Leicestershire District Council,
Council Offices,
Whitwick Road, Coalville,
Leicestershire,
LE67 3FJ.

How to...

Claim compensation
for improvements



Can I claim?

You can claim compensation when you leave your property providing you have:

- received the Repairs Service's permission for the work in the first place
- followed the conditions set out in the permission
- have received the relevant Building Control approvals if they were required

How much will I receive?

That depends on the cost of the work, the date the work was carried out and the condition of the item when you leave.

Compensation will not be granted where the alteration or improvement is over ten years old.

The Council's offer of compensation is final and will depend on the work adding value to the property.

How do I go about claiming?

You need to fill out the form within this leaflet - it has all the instructions you need.

A surveyor from the Council's Repairs Service will contact you, normally within five working days, to make an appointment to visit you.

When will I get the money?

The Council will send a cheque to your new address.

We will offset any repairs we have to carry out to your old home that are more than fair wear and tear against any money that we send you.

If you are seeking compensation for an alteration or improvement, please fill this form in and return to:

North West Leicestershire District Council,
Repairs Service, Council Offices,
Coalville, Leicestershire, LE67 3FJ

Alternatively, you can bring it to the Council Offices and hand it in at the maintenance desk.

Name:

Address where work was carried out:

New address:

Telephone (home)

Telephone (work/mobile)

Please put brief details about the nature of work in the box below