

October 2021

**IMPORTANT INFORMATION**

Dear resident,

We have recently reviewed the efficiency of our recycling and waste collections and vehicle routes around the district.

This work has considered new homes that have been built in the district, the need for our rounds to be as efficient and cost-effective as possible, and our desire to reduce our vehicle emissions as much as we can.

This has resulted in a change to your recycling and waste collection day, and / or the week it is collected on.

**Please find enclosed your new waste collection calendar which you will need to follow from the week commencing Monday 1 November 2021.**

The change to your collections may mean you have two recycling or two refuse collections in a row. If this happens, you can put out up to two bags of refuse waste next to your bin on your first refuse collection day after Monday 1 November.

If you have extra recycling, please put glass and plastic, cans, tins and foil into reusable plastic containers such as a washing up bowl or plastic storage box. Please keep glass in a separate container to your plastic, cans, tins and foil.

Extra cardboard should be flattened to no bigger than 2ft x 2ft and left neatly stacked next to the red boxes, weighed down if you can. You can also flatten it to this size and put it into small cardboard boxes – no bigger than the red box.

If you are on our weekly food waste collection trial, your food waste collection day will not change and will operate as normal over the Christmas and New Year period.

If you are on our assisted collection service, you will receive the service as normal.

Please bear with us whilst we introduce these new routes. We will not be able to return for any refuse, garden waste or recycling bins / containers put out on the wrong collection day and / or week. Please recycle your old calendar in the yellow bag.

You can also check your new recycling and waste collection dates online from Saturday 30 October 2021 at [www.nwleics.gov.uk/collection\\_information](http://www.nwleics.gov.uk/collection_information)

If you have any questions, please contact us using the details at the top of this letter.

Best wishes

Waste Services



Recycle  
more...



Please contact us to request this letter in another language or format.

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